# **Sundays River Valley Municipality**



# DRAFT ANNUAL REPORT 2011/2012

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## **PART 1: Introduction and Overview**

#### A. FOREWORD BY THE MAYOR



This Annual Report is compiled in terms of Section 46 of the Local Government:

Municipal Systems Act No. 32 of 2000 and Section 121 and 127 (2) of the Municipal Finance Management Act (Act No. 56 of 2003). These pieces of legislation mandate the Council to prepare an Annual Report and to within nine (9) months after the end of the Financial Year deal with the annual report in accordance with Section 129.

The municipality expresses great appreciation

for the cooperation it received from the community and all the municipal stakeholders who made a worthwhile contribution in one way or the other in addressing and improving the efficiency of our service delivery. The service delivery challenges faced by the communities have brought about a need to develop policies frameworks and legal guidelines that shaped the municipal purpose and its role. There was substantial progress in the financial year in respect of the implementation of the municipal turn-around plan. To mention but few of the turn-around targets achieved are:

- The filling of critical vacancies (Municipal Manager, Director Technical Services, communication and customer care officer and electrical artisan).
- Finance and Human Resource policies developed and approved.
- Functional Local Labour Forum that meets every six weeks.
- Four (4) KM of pothole repair and 14km roads blading were done but the efforts were nullified by rains.
- Ribbon was cut during the handover of RDP houses to ten families at Moses Mabida (After the advent of unblocking of blocked housing development to create hope and certainty of access to housing).
- 366 jobs were created through EPWP and 76 through direct municipal LED programme
- National Treasury support solicited under MFIP programme.
- ICT server upgrading started.
- Funding was received for eight MIG projects and three RBIG projects

The turn-around plan suggested required critical interventions and those are incorporated and reported on in the SDBIP and under Key Performance Areas (KPA) chapters.

The year ahead will address audit action plan in order to graduate from the qualified audit report to an unqualified one. Robust credit control measures will be embarked on and resource mobilization drive will be undertaken.

Council would once more like to express gratitude to all Councillors, officials, stakeholders and communities for their support and hard work in achieving more for less.
Signed:
Councillor M Kebe (Executive Mayor)

#### **B. OVERVIEW BY MUNICIPAL MANAGER**



The following section deals with the priority areas of the municipality according to the SDBIP. The following were some of the priority areas to ensure financial viability and sustainability of the Sundays River Valley Municipality:

- Implementation of a credible budget
- Effective budget monitoring
- Maintain and implement an effective credit control policy
- Increase revenue collection with at least 20% to 70%
- Review Supply Chain management policy and ensure regular reporting on Supply Chain matters
- Effective monitoring of creditors
- Effective and up to date billing system
- Provision of clean, adequate drinking water to all.
- Unqualified audit opinion.
- Develop a credible IDP.
- Fixing of roads in the municipal area.
- Good governance.
- Improved liquidity of the institution and reduction of the debt book (restore the financial viability).

### LEVEL OF ACHIEVEMENT

The overview of performance is illustrated by the service Delivery and Budget Implementation Plan as attached.

In the current year municipality managed to comply with all National Treasury Reporting Regulations with regards to s71 & s72 and budget regulations. Assistance was received from National Treasury under MFIP and consultant is full time on site. Debt collection remained a 50% during the year whilst creditor repayment days improved. Indigent registration remains a challenge whilst only + - 2 900 individuals are registered for indigent. All division of Revenue grants were spent fully during this year.

The budget for 2011/12 was approved by Council on 13 May 2011 with an adjustment budget approved on 28/2/2012. An average of 3% total under expenditure on the budget was achieved for the 2011/12.

The implementation of the credit control policy was negatively affected during this financial year as the municipality implemented a new financial system with effect 01 July 2011. The implementation of the system created severe problems with regards to billing of customers and customers experienced delayed billing and statements being sent to them. This hampered effective debt collection. A number of meetings were held with the service provider to try and resolve the issues. No increase in debt collection was thus experienced.

The Supply chain management policy was reviewed and approved by Council on 31 May 2012 for implementation 1 July 2012. Reporting on Supply chain management activities greatly improved this year with monthly reporting being done to Management and Standing Committees. Quarterly reports are being submitted to the Mayor as required by the policy.

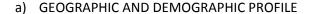
Trade and other payables reduced significantly from R36 million in 2010/2011 to R16 million in 2011/2012. Although creditors could still not be paid within the legislative required 30 days because of cash constraints a noticeable improvement was achieved in the repayment days of creditors.

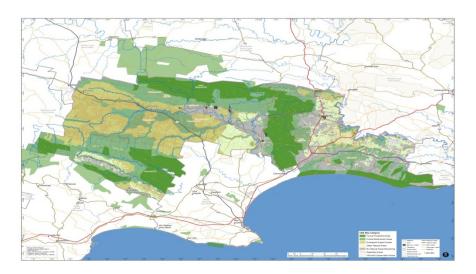
#### PRIORITY AREAS FOR 2012/13

- Good governance
- Preparation and timely submission of reports
- Credible budget and IDP
- Expenditure monitoring
- Effective and up to date billing system data cleansing
- Increase in indigent household applications
- Compliance with Supply Chain management policy and procedures
- Customer dispute mechanisms and public participation
- Infrastructure maintenance
- Clean audit
- Implementation of audit action plan
- Resource mobilisation

Signed:	
	Municipal Manager (Mr. LMR Ngoqo)

#### C. OVERVIEW OF THE MUNICIPALITY





The Sundays River Valley Local Municipality is in the Eastern Cape and is one of the 9 (nine) local municipalities in the Cacadu District. It is approximately 50km from the Coega Industrial Zone at Nelson Mandela Metro. The municipality boasts with its eco-tourism and agricultural potential. The Addo Elephant National Park (AENP) and Citrus production are two important economic drivers in the Sundays River Valley Municipality. The AENP has given rise to a number of booming B&B's and private lodges.

The valley is characterized by harsh climate conditions with summer temperatures rising in excess of 40°C. Rainfall is spread over the year and is between 250 – 500mm per annum. The Valley is also characterized by wide, fertile flood plains and is associated with low – lying land and steep less fertile slopes flanking the Valley. The area outside the Sundays River Valley includes the Paterson area, coastal belt and west of Alexandria.

#### **Demographic Factors**

- Council: There are fifteen (15) part time councillors of which twelve (12) are African National Congress and three (3) are Democratic Alliance and one (1) Independent.
- Executive Committee: The Executive Committee Comprises of four portfolio councillors.
- Portfolio Committees: There are four portfolio standing committees viz.
   Finance and administration, Engineering Services, Community Services and IDP/LED.
- Ward Committees: There are eight wards and all have established ward committees.
- Community Development Workers: There are five community development workers. There is still a shortfall of three CDWs for ward five and ward three.

	Approved positions (e.g MM-	Number of	Filled posts	Vacant posts
	S57 etc)	approved and		
		budgeted posts		
		per position		
1	Municipal Manager	18	7	11
2	Corporate Services	30	17	13
3	Budget and Treasury	41	26	15
4	Community Services	174	46	128
5.	Technical Services	125	57	68
	Total	388	153	235

- > IDP and Budget Process: IDP, budget and performance management processes are aligned.
- > Scarce Skills Required: Internal Auditor; Town/Regional Planner; and Civil engineer (only one employee possesses the skill)

# b) SOCIO-ECONOMIC CONTEXT

# 1. Distribution of population by Age

Age	2011 Census
0-14 years	14578
15-39 years	23 972
40-64 years	13 117
65 years and over	2 836
Total Population	54 503

# 2. Distribution of Average Household income

Census	Average househol	d
	income	
2001	30 953	
2011	56 850	

# 3. Average Household size

Census	Number of	Average household
	households	size
2001	10 761	3,9
2011	14 749	3,5

# 4. Distribution of population aged between 15 – 64 years by employment status

Census	Employed	Unemployment Rate
2001	10 962	34,1
2011	16 085	15,1

# 5. Distribution of the population aged 20 years and older by higher level of education

Census	Higher level
2001	40 126
2011	33 685

# 6. Population Growth Rate

Population	growth	Population	growth
rate (1996-20	01)	rate (2001-20	011)
-0,7		2,2	

# 7. Employment by Sector

	Employment
Agriculture, Forestry & fishing	47.7%
Community/Social Services	10.2%
Construction	2.1%
Electricity, gas, water	0.6%
Financial, insurance, real estate	2.3%
Manufacturing	4.8%
Mining / quarrying	0.1%
Private households	9.2%
Transport, storage, communication	1.5%
Undetermined	13.2%
Wholesale Retail	7.5%

WSDP 2009/10

#### a) Major events of the year:

- Youth Build Programme 2012 held from 27 May 14 June 2012 at Moses Mabida in Ward 1 and 2.
- Public Viewing of the State of National Address 09 February 2012.
- Annual Wildlife Festival held on 29 June 2012–01 July 2012

#### D) EXECUTIVE SUMMARY

Sundays River Valley Municipality (EC 106) is a category B municipality with a Collective Executive System combined with a ward participatory system established in terms of the Local Government: Municipal Structures Act 117. It is one of the nine local municipalities under Cacadu District Municipality. The municipality takes its legislative mandate from the provisions of Section 152 of the South African Constitution which is as follows:

- To give priority to the basic needs of the local community
- To promote the development of the local community
- To ensure that all members of the local community have access to at least a minimum level of basic municipal services (this takes precedence over others)
- To ensure sustainability of services, municipality and settlements

To give effect to the above mandate, the municipality has approved the following priority areas:

- Provision of infrastructure and basic services
- Local Economic Development
- Community Services
- Institutional transformation and Development
- Good Governance and Public Participation
- Financial Viability and Management

#### **VISION**

To be a united, responsive municipality that is prosperous and financially viable.

#### **MISSION**

Sundays River at Valley Municipality will fulfill its mandate to its constituencies in a manner that is:

- Accountable;
- Subscribes to sustainable utilization of resources; and
- Operating in a democratic, non-racial, non-sexist and safe environment.

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
				(	CORP	OR.	ATE SE	RVIC	ES				
Institutio nal develop ment and transfor mation	Vibrant institution that is able to deliver the strategic objectives stated in the IDP within the available resource base	Develop and implement WSP	Skills Developme nt	# Plans # of employ ees trained # training report % budget spent	8	All	Operation al Budget	Revise d WSP	1 Plan and 1 Annual training report; 100% budget spent	achieve 100% of WSP quarterly target Submit WSP 11.12 to stakehold ers for approval R 78 750; annual training report	Amount spent R70760	1x WSP plan approved , spent R268453 of the budget viz 85 .5%	Some Training programmes in the 2nd and 4th quarter were stopped due to cashflow challenges the municipality was experiencing
Institutio nal develop ment and transfor mation		Implement Change Managemen t		# Number of staff			Operation al Budget		1 Change Program me Impleme nted		Not achieved	Not achieved	Due to budgetary contraints change management programme defered to the next financial year

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Institutio nal develop ment and transfor mation		Filling of critical vacant positions as reflected in the organogram subject to budget		# of postion s filled	8	All	Operation al Budget		13 budgete d posts filled	N/A	4	17	In the 4th Qrt the following posts were filled 1 Tarffic Officer 2 General Workers x2 ,3 SMME Officer
Institutio nal develop ment and transfor mation		Review of Job descriptions of budgeted and filled posts	Review job desriptions	# job descript ions reviewe d	8	All		No reviews were made	JD of all funded and filled posts reviewed	N\A	N/A	N/A	List of posts with JD to be valuated, reviewed and compiled submitted to CDM for assistance
Institutio nal develop ment and transfor mation		Develop and implement employee wellness programme	Operational	# of progra mme develop ed # of wellnes s initiates implem ented	8	All	Operation al Budget	4 initiativ es implem ented	1 Program me and 4 initiates	2 initiatives	1 initiative Stress Manageme nt	3 Initiatives	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Institutio nal develop ment and transfor mation		Implement an HR Institutional Plan	Operational	HR plan targets implem ented	8	All	Operation al Budget	Plan develop ed	Quarterly report on impleme ntation of HR plan	1 report	N/A	1 Report	HR systems officer was on maternity leave for 4 months
Institutio nal develop ment and transfor mation		Review and update organisation al leave register	Operational	# leave register	8	All	Operation al Budget		1 updated leave register	quarterly updated leave report	Leave control register compiled monthly	12 monthly reports	
Institutio nal develop ment and transfor mation		Implement a consolidate d organisation al wide HR Sytem and train relevant stakeholder		# HR System Implem ented	8	All		HR System in process of being implem ented	4 quarterly reports generate d from the system	Quarterly reports generate d from HR System	N/A	1 Report	Information on other reports still to be loaded into the system
Institutio nal develop ment and transfor mation		Review and Implement employment equity Plan		# Plan implem ented % of annual target	8	All		Annual target met	1 Plan Impleme nted 100% of annual target	Annual EE report submitted to council and Departme nt of Labour	N/A	N/A	1 African Male 1 African Female appointed at task grade 11

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Institutio nal develop ment and transfor mation		Develop IT Disaster recovery plan and IT strategy		# of plan and strategy	8	All		No plan and no strategy	Plan develope d and approve d	Implemen t	Disaster Manageme nt plan has been started and IT policies workshoppe d not approved yet	N/A	IT Disaster recovery document to be finalised in the next f/y
Institutio nal develop ment and transfor mation		Ensure sound employee relations		% legally complia nt HR dispute procedu res	8	All		Grievan ces settlem ed within timefra me	100% legally complian t HR dispute resolutio n procedur es impleme nted	100% legally compliant HR dispute resolution procedur es implemen ted	3 Disputes were dealt with	3x Disciplinar y,6x Disputes	
Institutio nal develop ment and transfor mation	Effective managem ent of staff	Effective managemen t of staff by having monthly staff meetings		# meeting s held	20	All		9 meeting s	12 monthly meetings	3	3	11	
Institutio nal develop ment and transfor	Provide adequate training for all staff	Ensure that staff are attending relevant training courses		# staff trained	20	All		6 staff membe rs trained	4 staff member s trained	1		30 staff members trained	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
mation													
Institutio nal develop ment and transfor mation	Performac e Assesme nt of Line Managers	Perform quarterly performanc e evaluation of staff members		# Policy docume nt # Evaluati ons conduct ed	15	All		3 evaluati ons conduct ed	1 Policy documen t	1	CDM assisting the municipality with the automated PMS	3 Evaluatio ns done except for 4 <sup>th</sup> quarter	
Institutio nal develop ment and transfor mation	Proper records of attendanc e	Maintain proper records of attendance by reviewing attendance registers weekly		# of register s updated	15	All			attendan ce registers reviewed and signed weekly	1	1	Attendanc e registers signed fortnighty	
Institutio nal develop ment and transfor mation	Effective overtime managem ent	Ensure effective monitoring of overtime by enforcing pre- approvals		# overtim e approve d	15	All			No over expendit ure on overtime & all overtime approve d prior to working	1	1	All overtime preapprov ed	
Institutio nal develop ment and transfor mation	Effective employee relations	Ensure effective employee relations by having quarterly meetings with labour		# meeting s held	15	All			4 meetings held	1	1xLLF Meeting,2x Bilateral Meeting	4	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Financial Viability	Effective monitorin g of own budget	Ensure that budget is not overspent by reviewing monthly reports & taking proactive measures		% budget overspe nding	50	All			0% budget over spent	0%	No Budget Overspent	No over expenditu re	
Institutio nal develop ment and transfor mation	Ensure that only departme ntal funds is used and not those of other departme nts	Ensure that only department al funds is used and not those of other departments by reviewing/a uthorise orders & monitoring of monthly reports		0% budget spent from other departm ents	50	All			0% 0f other departm ental funds used	0%	0%	No unauthori sed expenditu re	
Democra tization and Governa nce	Ensure proper internal audit controls and risk managem ent within the dept	Internal Audit		# quarterl y reports	100	All		1 report	4 quarterly audit reports submitte d to internal audit steering committe	1	Risk workshop held on 18- 19 May and report submitted to council for approval		

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Democra tization and Governa nce	Ensure that the Institution provides democrati c and accountab le governan ce	Review of by-laws & training of Peace Officers		Number of by- laws reviewe d	33	All			1 applicati on submitte d	Monitor applicatio n	N/A	Applicatio n submitted to CDM	CDM approached for assistance with the review of the by-laws
Democr atization and Governa nce		Facitate estabishme nt and empowerme nt of ward committees		Ward committ ee establs hed	33	All		Ward committ ee establis hed	1 election program me and 1 training program me	Implemen t program me	N/A	Ward Committe e election held and inaugurati on of ward members conducted	Due to financilal constraints the training programme was defered to the next f/y
Democra tization and Governa nce		Develop and implement Annual meeting Calendar		# of calenda rs develop ed # of meetign s held	34	All		4 Council meeting s	1 Meeting Calendar and 100% Meeting notices, Agendas and minutes drafted as per schedule s	1 Meeeting Calendar Develope d for 11.12 2 meeting notices and agendas prepared and delivered as per Calendar	3x Special Council ,1x Ordinary Council 8x Standing Committee Meetings	Calendar of meetings developed	

		SERV	ICE DELI	VERY.	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Democra tization and Governa nce		Implement Electronic Document Managemen t System		1 System			MSIG		1 system impleme nted	monitor and evaluate	Service Provider appointed	N/A	The system to be implemented in the next f/y
Institutio nal develop ment and transfor mation		Create awareness on Policies & procedures		Number of worksh ops & roadsho ws				N/A	4 worksho ps p/a	1 Worksho p	1 Workshop on delegation of authority and Systems Amendment Act and Disciplinary code for Snr Managers	3 Workshop s and Policy document compiled	
Institutio nal develop ment and transfor mation		Occupation al health & safety		1 Plan to be drafted				N/A	!# Plan	Implemen tation & Monitorin g & evaluatio n	N/A	Plan submitted to CFO and Techinical Services to prioritise for budget	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Institutio nal develop ment and transfor mation		Procedure manuals for policies		Develop ment of procedu re manual			MSIG		number of manuals to be develope d	Monitor & evaluate	N/A	Not achieved	Due to budgetary contraints procedure manuals defered to the next financial year
					IC	OP/	LED U	NIT					
Institutio nal develop ment and transfor mation		Popularizati on of IDP process and document among key interest groups including municipal officials, councilors and interestedgr oups.	Review IDP (no.3.1.4)	Approv ed IDP		All	DHLG&T A & SRVM	Approv ed IDP	Final IDP submitt ed to council	IDP approve d on 31 May 2012	IDP approved on 31 May 2012	Final IDP submitte d	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Institutio nal develop ment and transfor mation			Review CBP	8 ward plans review er		All	CBP with outdated statistics	SRVM	New census statistic s incorpor ated	Draft CBPs presente d to ward committ ee and Standing committ ee	Ward Plans developed but were not presented to ward committe es	Ward Plans in CDs	
Institutio nal develop ment and transfor mation			IDP Assessme nts	% rating Credibl e IDP		All	DHLG&T A	64% credibl e IDP	Overall credibilit y rating of 80%	Incorpor ate respons es to Draft IDP 2012-13	Section in IDP for MEC comments	Credibilit y rating was medium and new results still outstand ing	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Institutio nal develop ment and transfor mation		Develop a template for the design and content of project proposals	Design project proposals template	# project propos als templat es		All	N/A	Draft templa te	Amend ed project templat e	Monitor Departm ental Proposal s	Project templates used for resource mobilisati on	Project template s used to populate projects in the IDP	
Institutio nal develop ment and transfor mation		Facilitate IDP/ Budget public consultatio n in April and May	Communit y consultati ons on IDP and budget	# Consul tation Sessio ns		All	DHLG&T A	Consul tation sessio ns with wards	1 consula tion session in each of the 7 wards and 4 quarterl y feedbac k session s	1 feedbac k session to each ward and 7 Ward Consulta tion Session s	Last meeting held at Glenconno r and included Zuney reps	8 Consulta tion meetings held . Attenda nce registers and program me available	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Institutio nal develop ment and transfor mation		Develop and monitor organisatio nal departmen t and individual score card - SDBIP	Monitoring Performan ce indicators for impact assessme nt and review (3.1.6)	# SDBIP # SDBIP reports		All	Mun	Quarte rly reports	4 quarterl y SDBIP reports and 11.12 SDBIP	Quarterl y SDBIP report submitte d to council; Final 11.12 SDBIP	In progress	4 SDBIP reports coordina ted	
Institutio nal develop ment and transfor mation		Develop and submit a credible annual report to council on or before the 31 January 2011	N/A	# Proces s Plan # Annual Report		All	Mun	N/A	Draft annual report submitt ed to council	Draft Annual report (2010/11 )	Final annual report 2010/11 on website	Process Plan approve d by Council and Annual report 2010/11 available on web site	

		SERV	ICE DELI	VERY	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Institutio nal develop ment and transfor mation		Workshop council on roles and responsibili ties of an oversight committee;	N/A	# Oversi ght commit tee report # worksh op		All	N/A	Oversi ght commit tee report	1 worksh op; Oversig ht committ ee report templat e	N/A	N/A	MPAC establish ed, worksho pped and oversight report on annual report done	
Institutio nal develop ment and transfor mation		Review PMS Policy Framework	N/A	# review ed policy		All	N/A	Approv ed Policy PMS Policy Frame work	1 reviewe d PMS Policy and implem entation	Monitor Impleme ntation and annual report submitte d to council	Annual report approved by Council	annual report on website	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Institutio nal develop ment and transfor mation		Develop and implement an SDBIP monitoring and evaluation framework	N/A	# framew ork develo ped		All	N/A	SDBIP 2010- 11	1 framew ork develop ed and implem ented	N/A	N/A	SDBIP 11/12 uploade d on website	
Institutio nal develop ment and transfor mation			N/A	Casca de SDBIP to all employ ees		All	N/A	SDBIP for Middle Manag ers	SDBIP cascad ed to all employ ees	Monitori ng scorecar ds	Departme ntal reviews done	SDBIP cascaded to middle manager s	
Institutio nal develop ment and transfor mation		Ensure quarterly coordinatio n of Sec 57 Employees evaluation s	N/A	# Evalua tions conduc ted		All	N/A	3 Quarte rly evaluat ions	4 quarterl y evaluati ons conduct ed	1 Evaluati on for all Sec 57 Employe es	3rd quarter evaluation done and submitted to Council	3 reviews done and 4th due in August	

		SERV	ICE DELI	VERY	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Social and Economi c Develop ment		To unlock the Local Economic Developm ent potential of SRVM	Facilitate the transfer of Enon- Bersheba communal land	N/A		All	N/A	Land held in trust by the Ministe r	Legal entity establis hed	Registra tion of entity	Constituti on of CPA signed and forwarded to Land Reform for registratio n	Legal entity establish ed through a commun ity participa tory process	
Social and Economi c Develop ment			N/A	condu ct resear ch on land use options of E&B		All	N/A	No land use plan	Land use options identifie d	Researc h report	Research report completd	Research report presente d to commun ity	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Social and Economi c Develop ment		Facilitate the application for funding to implement LED projects identifiedin the IDP	N/A	# funding applica tions submitt ed		All	N/A	No propos als	2 proposa Is develop ed	Tracking Progres s and impleme ntation	LED Support funding successful	expendit ure on grant fund and reports forwarde d to funder	
Social and Economi c Develop ment		To streghten the institutional capacity of SMMEs and increase the number of viable emerging businesses	Identify 4 SMMEs that qualify for assistanc e and devep and implement assistanc e programm es	Trainin g and suppor t	# of SMME assista nce progra mmes develo ped and imple mente d	All	SRVM	No initiativ e for SMME s	14 coopera tives and 7 CCs register ed	4 SMME initiative s develop ed and impleme nted	Annual evaluation report	SMME forum establish ed. Informal traders database develope d. SMME summit held on the 19 June 2011. 2	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
												entities registere d and 10 subitted for registrati on. Draft SMME Policy available . 60% occupati on of hawkers facility	
Social and Economi c Develop ment		Facilitate the developmen t and implementat ion of vulnerable groups' policies	To mobilise all vulnarable groups' sectors	Establi sh forums and develo p policie s	# of structu res and policie s	All	SRVM	No formal structu res and no policie s	4 vulnera ble group structur es and 2 policies	4 vulnerab le group structure s and 2 policies	6 ward youth forum structures establishe d.		

		SERV	ICE DELI	VERY A	AND B	UDO	GET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Social and Economi c Develop ment		Preserve and enhance local heritage within SRV	Facilitate the establish ment of heritage committee	Erect tombst one	Tombs tone erecte d	All	DSRAC	Nation al Heritag e Act	Establis h committ ee and develop by law	Erection of monume nt	Tombston e built and opening function held	Facilitati on committ ee establish ed and heritage by law not in place	
Social and Economi c Develop ment			Facitate job creation	N/A	# jobs crated	All	N/A	26 jobs create d	40 jobs created	10 jobs		366 EPWP Jobs created. 76 LED program mes jobs.	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Democra tization and Governa nce		To ensure continuous access to informatio n	Continuou sly update website and attend to customer complaint s	Update websit e	Regula r websit e updat e and news room page	All	SRV	Web site not up to date	Website uploade d and up to date	newsroo m created and function al	Current affairs and photograp hs of events uploaded. IDP, budget, Annual report and SDBIP uploaded.	Website updated	
Democra tization and Governa nce			Customer care register	Refer custom er compla ints to releve nt depts	N/A	All	SRV	Proced ure for handli ng custo mer compl aints	All complai nts recorde d and monitor ed	Monitori ng and refering	Control register disseminat ed	Custome r care register in place and monitore d regularly	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
		Ensure that the institution provides democrati c and accountabl e governanc e	N/A	Develo p and implem ent IGR Policy		All	N/A	No Policy	1 worksh op; IGR Policy approve d	Policy approve d	IGR Terms of reference developed	Only IGR establish ment meeting was held and Policy to be develope d next financial year	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
					FINA	NCI	AL SEI	RVICE	S				
Financial manage ment	The financial capacity of the municipa lity reflects the effecient sourcing allocatio n and control of resource s in line with stated idp priorities	Implementi ng a credible budget & ensure regular/co mpliant reporting	N/A	# budget # reports		All	OPEX	1 budget submitt ed on 31 May 2010 and compli ant S71 reports	Draft Budget 31 March 2012 and Final Budget 31 May 2012 and 12 Sec 71 reports, 1 sec 72 report and 4 sec 52 reports	3 sec 71 reports and 1 sec 52 report final budget by 31 may	3 x sec 71 reports submitted - Apr submitted 14/5 on time, May submitted on time, June submitted 14/7 on time. Sec 52 report submitted to council on 30 July 2012 on time. Council meeting was however postponed	S71 reports - 11 of 12 months submitte d on time with only august 2011 being one day late. All quarterly reports submitte d on time to Council. Budget approved on time and submitte d to	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEMEN	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
											to 31 July 2012. Final budget submitted 13/6 on time	National Treasury on time. Adjustme nt budget approved and submitte d to NT on time. S72 report approved on time	
Financial manage ment		Compile AFS that is GRAP compliant	Compilati on of annual financial statement s n/a	# financi al Statem ents		All	FMG	31-Aug	31-Aug	N/A	N/A	Annual financial statemen t submitte d on 31 Aug 2011 for 2010/11 financial year	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Financial manage ment		To ensure efficient control and allocation of financial resources through regular monitoring and evaluation of financial reports	N/A	% over expend iture # reports		All	OPEX		0% over expendi ture on budgets and submiss ion of all relevant reports	0% over expendit ure 1 report	Preliminar y figures indicates over expenditur e on grants and subsidies for indigents and contracted services, but total budget for municipalit y not overspent	Prelimina ry figures indicates over expendit ure on grants and subsidies for indigents and contracte d services, but total budget for municipa lity not overspen t	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Financial manage ment		Effective monitoring of creditors accounts and manageme nt of cashflow to ensure all creditors are paid within 30 days	N/A	% of credito rs paid		All	OPEX	credito rs paid within 90 days except long o/s credito rs of June 2010	100% new creditor s paid within 30 days subject to availibilt y of funds - undispu ted	100% new creditors paid within 30 days subject to availibilt y of funds	creditors can't paid within 30 days as cash flow does not allow. Disputed accounts currently being dealt with e.g. Alcari, E-Car Hire and KPMG. Payment arrangeme nts with Auditor General	creditors can't paid within 30 days as cash flow does not allow. Disputed accounts currently being dealt with e.g. Alcari, E- Car Hire and KPMG. Payment arrange ments with Auditor General	

		SERV	ICE DELI	VERY	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Financial manage ment		Regular engageme nts and agreement s with long outstandin g creditors & ringfencing of housing funds to be allocated for payment of creditors	n/a	% of long outstan ding credito rs paid		All	Housing funds	long o/s credito rs since June 2010	100% of long outstan ding creditor s paid	25% of long outstand ing creditors paid	97% of long outstandin g creditors paid	97% of long outstandi ng creditors paid	
Financial manage ment		Ensure liabilities are managed by doing feasibility study before any new liabilities are being committed to	N/A	# Plan		All	OPEX	Loans not paid in accord ance with agree ments	1 plan develop ed and 100% loan installm ents paid	100% loan installme nts paid subject to availabilt y of funds	no new loans - DBSA installment due Jul 2012; no payments made to DWA	DBSA installme nts paid; arrears with DWA installme nts	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Financial manage ment	Maintain an accurate financial system to ensure a viable and sustaina ble municipa lity	Ensure effective revenue collection/g eneration by maintainin g an effective and up to date billing system	Reconcilia tion of valuation roll to billing system	# recon		All	Opex	Valuati on recon done during 3rd and 4th quarter	Valuatio n recon	N/A	N/A	recon of valuation roll done	
Financial manage ment			N/A	# valuati on roll		All	Opex	annual interim valuati on roll	1 interim valuatio n roll	N/A	one interim valuation roll	one interim valuation roll	
Financial manage ment				#updat ed housin g benefic iary list from		All	N/A	100% of housin g benifici aries include	n/a	100% of benefici aries included in billing system	No informatio n forthcomin g from dept of housing -	No informati on forthcomi ng from dept of housing -	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
				DOH				d in billing system			data cleansup project approved in May 2012 not started yet - awaiting appointme nt of project manager	data cleansup project approved in May 2012 not started yet - awaiting appointm ent of project manager	
Financial manage ment		Ensure effective revenue collection/g eneration by effective credit control & implement ation of policy, for current	N/A	# final deman d # discon ections % revenu e collect ed		All	Opex	40 % revenu e collect ed	final demands issued10 0% ito Credit control proc. manual; revenue collectio n to increase with	100% of final demand s issued; 100% ito Credit control procedur e manual; collectio n rate increase	50% collcected - see sec 52 report	collection rate 50%	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
		debtors							20%	by 5%			
Financial manage ment		Ensure effective revenue collection/g eneration by effective credit control & implement ation of policy	Run branded payment awarenes s campaign s	# awaren ess campai gns		All	Opex	roadsh ows in all wards	roadsho ws in all wards	roadsho ws in all wards	no roadshows held in 4th quarter	All wards were visited during the year with roadsho ws on credit control and indigent registrati on	

		SERV	ICE DELI	VERY	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Financial manage ment		Ensure provision of FBS to all indigents	Update of indigent register	% househ olds that have access to indigen t suppor		All	Opex	3000 house holds	increas e to 6000	2000	2925 application s registered	2925 applicati ons registere d	
Financial manage ment		Ensure accurate valuation of assets in accordanc e with GRAP	compliant infrastruct ure asset register n/a	# infrastr ucture asset registe r		All	Opex	compli ant asset registe r	updated of asset register	3 x monthly update of asset register	register updated manually until training completed on pastel	monthly updates on asset register	
Financial manage ment		Ensure updated moveable asset register	compliant moveable asset register n/a	# movea ble asset registe r		All	Opex	compli ant asset registe r	updated asset regiser	3 x monthly update of asset register	register updated manually until training completed	monthly updates on asset register	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
											on pastel		
Financial manage ment		Maintain an insurance fund to protect councils assets	Maintain an insurance fund to protect councils assets	N/A		All	Opex	insura nce in place	100% assets covered	100% of montly insuranc e premium s paid	all installment s paid	all installme nts paid	
Institutio nal transfor mation and Develop ment		Capacitate departmen t as per new organogra m	N/A	# positio ns filled		All	Opex	12 positio ns filled	3 new position s filled	N/A	4 interns appointed	4 interns appointe d and 1 cashier	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Democra tization and Governa nce	Proper procure ment by the municipa lity of goods & services in terms of chapter 11 of MFMA	Ensure complianc e to all Supply chain manageme nt regulation and legislation	Review of supply chain managem ent policy	# adopte d policy		All	Opex	Policy not review ed	draft policy & worksh op	impleme ntation	new SCM policy approved 30 May 2012	new SCM policy approved 30 May 2012	
Democra tization and Governa nce		Ensure regular & compliant reporting	N/A	12 monthly reports; 4 quarterl y reports		All	Opex	no regular reporti ng on SCM	12 monthly reports; 4 quarterl y report	3 monthly reports 1 quarterly report	deviations reported monthly and quarterly report submitted	deviations reported.  4x quarterly reports submitted to mayor	
Financial manage ment		Ensure proper contract manageme nt of service level	Create a contract register and regular review	#contr act registe r #4 quarter ly reports		All	Opex	no contra ct registe r	complia nt contract register	update register; 1 x report	contract register updated - one new contract - xerox	contract register updated	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
		agreement s	contracts	on contrac ts									
Financial manage ment	develop effective customer satisfacti on monitorin g methods	Ensure proper customer dispute resolution mechanis ms	Implement ation of custumer care services	#functi onal help desk		All	MISG	no help desk	function al help desk	impleme ntation	n/a	to assist a communi cations officer has been appointe d	
Financial manage ment	Effective monitorin g of own budget	Ensure that budget is not overspent by reviewing monthly reports & taking pro- active measures		% budget oversp ending		All			0% budget over spent	3 x monthly reports	3 reports submitted to HOD'S	monthly reports on expendit ure distribute d to HOD's. Prelim figures indicates total	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
												budget not overspen t	
Financial manage ment	Ensure that only departm ental funds is used and not those of other departm ents	Ensure that only departmen tal funds is used and not those of other departmen ts by reviewing/ authorise orders & monitoring of monthly reports		0% budget spent from other depart ments		All		0% 0f other depart mental funds used	0% 0f other departm ental funds used	3 x monthly reports	all orders approved by CFO and reports sent to departmen ts to scrutinise expenditur e	all orders approved by CFO and reports sent to departm ents to scrutinis e expendit ure	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Financial manage ment	Distributi on of budgets to HOD's	Ensure annual budgets are distributed to HOD's timely		# depart mental budget s distribu ted		All			budgets distribut ed to HOD's by 01 July	N/A	n/a	budgets distribute d on 30 June 2011	
Financial manage ment	Ensure proper internal audit controls and risk manage ment within the departm ent	Internal Audit		# quarter ly reports		All			4 quarterl y audit reports submitt ed to internal audit steering committ ee	1 x report	no internal audit meetings held	internal audit was not functiona I during this financial year	
Democra tization and governa nce	Effective manage ment of staff	Effective managemen t of staff by having monthly staff meetings		# meetin gs held		All	n/a		12 monthly meeting s	3x meeting s	3 x meetings held	12 meetings held	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Democra tization and governa nce	Provide adequat e training for all staff	Ensure that staff are attending relevant training courses		# staff trained		All	n/a		5 staff trained	N/A	n/a	14 x staff members trained	
Democra tization and governa nce	Performa nce Evaluatio n of all staff member s	Perform quarterly performan ce evaluation of staff members		# evaluat ions conduc ted		All	n/a		3 evaluati ons conduct ed	1 x evaluati on	1 x evaluation done	quarterly evaluatio ns done	
Democra tization and governa nce	Proper records of attendan ce	Maintain proper records of attendance by reviewing attendance registers weekly		# of registe rs update d		All			attenda nce register s reviewe d and signed weekly	registers signed weekly	signed weekly	registers signed weekly	

		SERV	ICE DELI	VERY.	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Democra tization and governa nce	Effective overtime manage ment	Ensure effective monitoring of overtime by enforcing pre- approvals		# overtim e approv ed		All			No over expendi ture on overtim e & all overtim e approve d prior to working	approve d prior to working	approved prior to working	overtime approved prior to working	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEMEI	NTATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Democra tization and governa nce	Effective employe e relations	Ensure effective employee relations by having quarterly meetings with labour		# meetin gs held		All			4 meeting s held	1 x meeting	1 x meeting held	4 x meetings held with unions	
				Т	ECHI	NIC	AL SE	RVIC	ES				
Infrastru cture develop ment and service delivery	Ensure availabilit y of sufficient water infrastruc ture capacity	Provide effective municipal assistance for the Paterson Bulk water project by	1.Paterso n Bulk Water Supply	Km pipelin e laid		4	DWA	Phase 2 at 80%	Comple tion of Phase 3 36km	100 % and handove r	The pipeline is 80% complete and the valves and chambers	The pipeline is 80% complete and the valves and chamber	20 % Variance

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
	to meet existing and future develop ment needs througho ut SRVM by 2014.	coordinatio n of Task team meetings.									are 75%	s are 75%	
Infrastru cture develop ment and service delivery		Provide effective municipal assistance for the Paterson Bulk water project by coordinatio n of Task team meetings.	2.Upgrade of Kirkwood Water Treatment works.	Fundin g approv ed		1& 2	MIG	N/A	1 Applicat ion	Approve d and funded project	R800 000 has been approved for the feasiblity study	R800 000 has been approved for the feasiblity study	

		SERV	ICE DELI	VERY	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Infrastru cture develop ment and service delivery		Provide effective municipal assistance for the Paterson Bulk water project by coordinatio n of Task team meetings.	Upgrade of Valencia gravity feed	Progre ss		3	MIG	N/A	100%	Approve d and funded project	The project has been intergrated into the Addo WWTW inception report	The project has been intergrat ed into the Addo WWTW inception report	
Infrastru cture develop ment and service delivery		Review Water Services Developm ent Plan	Review Water Services Developm ent Plan	# Approv ed Plan		All	DWA	1 Plan	Approv ed WSDP docume nt	Council to approve WSDP	Document approved by Council	Docume nt approved by Council	
Infrastru cture develop ment and service delivery		Maintenain ce of Water and Sanitation Infrastructu re	Develop an Infrastruct ure Master Plan	Approv ed Busine ss Plan		All	DWA/MI G/DBSA	Poor Infrastr ucture	1 Master Plan	Council to approve Infrastru cture Master Plan	AWB business plan approved by Council	AWB business plan approved by Council	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Infrastru cture develop ment and service delivery		Review of Operations and Maintenan ce Manual	Review of Operation s and Maintenan ce Manual n/a	# Approv ed Manual		All	DWA	Operat ions and Mainta nance Manua I	1 Manual	Council to approve Operatio ns and Manual docume nt	Manual has been attended to by AWB before preparing the business plan	Manual has been attended to by AWB before preparin g the business plan	
Infrastru cture develop ment and service delivery		Develop the water quality master plan in terms of National Water Act to improve water quality within SRVM	Water quality master plan	# Approv ed Plan		All	DWA	N/A	1 Master Plan	Council to approve the Water quality master plan	Water demand Strategy and Reconcilia tion strategies had to be refined before going to Council	Water demand Strategy and Reconcili ation strategie s had to be refined before going to Council	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Infrastru cture develop ment and service delivery		Ensure upgrading of treatment works through effective implement ation of projects	Upgrade Enon Bersheba water treatment works including new reservoir 1.3.4	% budget spent		7	MIG	Project at 70 %	100% budget spent	Defects liability period	The project was completed successful ly and a practical completion certificate was issued	The project was complete d successfully and a practical completi on certificat e was issued	
Infrastru cture develop ment and service delivery	Provide sufficient sewerag e infrastruc ture capacity, to sustaina ble and reliable to meet existing	Ensure delivery of waterbourn e to 550 household s through effective implement ation of projects	Moses Mabida Installatio n of waterborn e sewerage reticulatio n to eradicate VIP toilets.	Releas e of retenti on		1	MIG	contra ct agree ment with the Servic e provid er	Release of full retentio n amount	10 % Retentio n	Project complete and as built drawings issued	Project complete and as built drawings issued	

		SERV	ICE DELI	VERY.	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
	and future socio- economi c growth needs of SRVM by 2012		1.3.2.										
Infrastru cture develop ment and service delivery		Ensure existing WWTW facility has enough capacity to handle current and future developme nts	Upgrade of Addo Nomatha msanqa Waste Water Treatment works	% of Budget spent		4,5 & 6	MIG	Applic ation		Hand over and commiss ioning of the project	R944 100 was approved for the feasibilty study and designs. Inception report from Service Provider attached	R944 100 was approved for the feasibilty study and designs. Inception report from Service Provider attached	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Infrastru cture develop ment and service delivery		Ensure existing WWTW facility has enough capacity to handle current and future developme nts	Upgrade of Valencia Sewer Pump Station and Rising main	1 Applica tion submitt ed		3	MIG		Approv ed Applicat ion and Funds for the project	Approve d and funded project	The project has been intergrated into the Addo WWTW inception report	The project has been intergrat ed into the Addo WWTW inception report	
Infrastru cture develop ment and service delivery	Facilitate the accessibi lty of transport througho ut the region	Ensure upgrade and Maintance of all Provincial roads within SRVM by DORPW	Ensure upgrade of Nomatha msanqa road through facilitate effective implement ation of projects	Budget spendi ng		5& 6	DRPW	Design s and EIA of the project approv ed. Consult ants appoint ed and CLO also appoint ed.	100 % Funding and Spendin g	100 % Spendin g of the allocate d budget	There was no response from DRPW and as such the project is part of the Roads Master plan to be funded by MIG	There was no response from DRPW and as such the project is part of the Roads Master plan to be funded by MIG	

		SERV	ICE DELI	VERY	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Infrastru cture develop ment and service delivery	Ensure upgrade and Maintanc e of all Provincia I roads within SRVM by DORPW	To Revive the Roads forum steering committee	PSC committee	Meetin gs		All	DRPW	N/A	6 reports to Council and 8 meeting s	2 reports to Council and 2 PSC meeting s	The structure was revived and is now functional	The structure was revived and is now functiona	
Infrastru cture develop ment and service delivery	Ensure upgrade and Maintanc e of all Provincia I roads within SRVM by DORPW	Poor Road conditions	Repairs to 50 % of surfaced roads potholes. Upgrade of gravel roads	Good conditi on of roads		All	DRPW	N/A	Eradicat e pothole s by 50 % and upgrade of gravel roads	50 % of potholes repaired and 50% of gravel roads upgrade d	Potholes were repaired in Kirkwood Town Mabida, Nomatha msanqa Main road and Pateson	Potholes were repaired in Kirkwood Town Mabida, Nomatha msanqa Main road and Pateson	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Infrastru cture develop ment and service delivery	Ensure upgrade and Maintanc e of all Provincia I roads within SRVM by DORPW	By engaging the DRPW to enter into a formal Memorand um of Understan ding with the SRVM	MOU with the DORPW	Signed MOU with DRPW		All	N/A	N/A	Signed MOU with DRPW	Council to approve and MM to sign agreeme nt	SLA signed and approved by Council	SLA signed and approved by Council	
Infrastru cture develop ment and service delivery	Ensure upgrade and Maintanc e of all Provincia I roads within SRVM by DORPW	Upgrade of existing gravel roads	Upgrade of 10 Km of gravel roads	10 Km of gravel		All	MIG	N/A	10 km of gravel roads	10 km of gravel roads to be upgrade d	The project is part of the Roads Master plan to be funded by MIG	The project is part of the Roads Master plan to be funded by MIG	

		SERV	ICE DELI	VERY .	AND B	UDG	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Infrastru cture develop ment and service delivery	Ensure availabilit y of sufficient electricit y infrastruc ture capacity to meet existing and future develop ment needs througho ut SRVM by 2014.	To lobby for funding for the developme nt of the electricity master plan in the Technical departmen t and appointme nt of electrician.	Develop a business plan	Approv ed Busine ss Plan		All	Eskom	100 %Fund s levera ged	100 %Funds leverag ed	Council to approve the docume nt	The business plan for High Mast Lights in all areas was approved	The business plan for High Mast Lights in all areas was approved	
Infrastru cture develop ment and service delivery	Ensure the availabilt y of land as well as the sustaina ble	To lobby for funding to develop a master and business plan for the entire	Land audit survey	# Applica tions		All	DPLG	1 Applic ation submitt ed	1 Applicat ion submitt ed	Table Final draft to Council for adoption	The project was shifted to IDP section and is funded by	The project was shifted to IDP section and is funded	

		SERV	ICE DELI	VERY.	AND B	UDG	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
	uitilizatio n thereof for househol d and economi c develop ment initiatives within the principle s of spatial planning and land use manage ment	SRVM for all land availability in the area for future developme nts.									DPLG	by DPLG	
Infrastru cture develop ment and service delivery	Ensure the availabilt y of land as well as the sustaina	To lobby for funding for the review of the Spatial Developm ent	Review of the Spatial developm ent Framewor	Approv ed SDF		All	DPLG	Outdat ed SDF	Approv ed SDF	Approve d SDF	Urban Dynamics appointed by the DPLG and consultatio n	Urban Dynamic s appointe d by the DPLG and	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEMEN	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
	ble	Framework	k								meetings	consultat	
	uitilizatio										are taking	ion	
	n thereof										place	meetings	
	for											are	
	househol											taking	
	d and											place	
	economi												
	С												
	develop												
	ment												
	initiatives												
	within												
	the												
	principle												
	s of												
	spatial												
	planning												
	and land												
	use												
	manage												
	ment												

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Infrastru cture develop ment and service delivery	Effective manage ment of housing develop ment schemes to ensure the availabilt y of housing to low income groups	Facilitate housing developme nts via the Provincial Housing subsidy schemes applying the principles of "sustainabl e human settlement s".	Deliver integrated residential developm ent programm e Moses Mabida 750	# reports # meetin gs attend ed		1	DHS	Contra ct docum ent with the DHS	100 % spendin g on the project	Defects liability period	190 FUR's Slabs 26 Houses in progress 89	190 FUR's Slabs 26 Houses in progress 89	
Infrastru cture develop ment and service delivery		Facilitate housing developme nts via the Provincial Housing subsidy schemes applying the principles	Deliver integrated residential developm ent programm e Enon/Bers heba 450	# reports # meetin gs attend ed		7	DHS	Contra ct docum ent with the DHS	100 % spendin g on the project	Project unblock ed and contract or appointe d. Site handove r on 01 July	The project is still under constructio n due to unforseen circumstan ces FUR's 190, Slabs complete 46,	The project is still under construct ion due to unforsee n circumst ances	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEMEN	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
		of "sustainabl e human settlement s".								2011	Houses in progress 14	FUR's 190, Slabs complete 46, Houses in progress 14	
Infrastru cture develop ment and service delivery		Facilitate housing developme nts via the Provincial Housing subsidy schemes applying the principles of "sustainabl e human settlement	Deliver intergrate d residential developm ent programm e Langbos 300	# reports # meetin gs attend ed		6	DHS	Contra ct docum ent with the DHS	1 applicati on submitt ed	100% of Infrastru cture Budget	Project approved in principle	Project approved in principle	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Infrastru cture develop ment and service delivery		Facilitate housing developme nts via the Provincial Housing subsidy schemes applying the principles of "sustainabl e human settlement s".	Deliver intergrate d residential developm ent programm e Molly Blackburn 350	# reports # meetin gs attend ed		6	DHS		1 applicati on submitt ed	Adverise and appoint Srvice provider s for Impleme tation of the project	Departme nt appointed the Service provider to do scoping report	Departm ent appointe d the Service provider to do scoping report	
Infrastru cture develop ment and service delivery		Facilitate housing developme nts via the Provincial Housing subsidy schemes applying the principles	Deliver intergrate d residential developm ent programm e Paterson 269	# reports # meetin gs attend ed		4	DHS	Contra ct docum ent with the DHS	100 % spendin g on the project	Defects Liability period	The contractor that was appointed turned down the offer and another contractor will soon	The contracto r that was appointe d turned down the offer and another contracto r will	

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
		of "sustainabl e human settlement s".									take over	soon take over	
Infrastru cture develop ment and service delivery		Facilitate housing developme nts via the Provincial Housing subsidy schemes applying the principles of "sustainabl e human settlement s".	Deliver intergrate d residential developm ent programm e Addo 300	# reports # meetin gs attend ed		5& 6	DHS	Contra ct docum ent with the DHS	100 % spendin g on the project	Defects liability period	162 FUR's Slabs Complete 9 Houses in progress 36	162 FUR's Slabs Complet e 9 Houses in progress 36	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Infrastru cture develop ment and service delivery		Facilitate housing developme nts via the Provincial Housing subsidy schemes applying the principles of "sustainabl e human settlement s".	Deliver intergrate d residential developm ent programm e Addo/Nolu thando 801	# reports # meetin gs attend ed		5	DHS	Contra ct docum ent with the DHS	100 % spendin g on the project	Defects liability period	Project solely managed by the Departme nt of Human Settlement s	Project solely managed by the Departm ent of Human Settleme nts	
Infrastru cture develop ment and service delivery		To ensure that DHS is conducting a feasibility study of all new housing developme nts planned for	All new Housing projects	Feasibi lity Studie s		All	DHS/ DPLG		Approv ed Busines s plans for all new Housing projects	Council to approve the Project Impleme ntation Plans	No written reports received from the departmen t	No written reports received from the departm ent	

		SERV	ICE DELI	VERY	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
		SRVM											
Infrastru cture develop ment and service delivery		Review of the By Laws - Water, Sanitation and Electrical	By - Laws review project	Report s		All	DWA	Existin g By - laws	Approv ed by laws- 3	Council to approve By-laws	By-laws not reviewed by Council	By-laws not reviewed by Council	
Infrastru cture and Service delivery		Develop a draft process plan and a draft building plan checklist	Draft process plan and draft Building plan check list	Proces s plan and buildin g plan checkli st approv ed		All	SRVM	Approv ed Proces s Plan and Approv ed Buildin g Plan Check list	Approv ed Process Plan and Approv ed Building Plan Check list	Applicati on of the checklist	Process plan was approved and is applied	Process plan was approved and is applied	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	NTATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
					COM	/IUN	IITY SE	RVIC	ES				
Infrastru cture develop ment and service delivery	Ensure the effective provision of traffic services.	To establish and promote road safety communica tion network within Sundays River Valley Municipal area of Jurisdiction through implementa tion of Law Enforcemen t campaign.	Law enforceme nt Road Safety campaign	# of Law Enforce ment Road Safety campai gn conduct ed.		ALL	N/A	4	4	1	5 April 2012 three operations -6 April 1 operation - 7 April 2 operations -8 April 1operation- 9 April 1 operation	10 Operatio ns	

		SERV	ICE DELI	VERY .	AND B	UDO	ET IMP	LEMEN	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
		To establish	Scholar	# of		All		2	3		traffic		
		and revive	patrol	scholar				schola			officers		
		scholar		patrol				patrol			visits to		
Infrastru		patrol		progra							scholar		
cture		program		m							patrol		
develop		with SRVM		establis							operations	8 Visits	
ment and		area of		hed.							on monthly	per year	
service		Jurisdiction.									basis		
delivery											Kirkwood -		
											Malmasion		
											and		
										1	Paterson		
			security	# of		ALL	SRVM	No	1		No funding	No	
Infrastru cture			system	security							to purchase	funding	
develop				system				security		Monitor	camera	to	
ment and				in place				in		and	system	purchase	
service										Evaluatio		camera	
delivery										n.		system	
		To ensure	Revenue	# of		ALL	SRVM	10% of	40% of		Request for	Request	
		effective	enhancem	service				total	total		appointme	for	
Financial		revenue	ent	provide				fines	traffic		nt of	appointm	
manage		collection of		r					fines		service	ent of	
ment		outstanding		appoint				collecte			provider	service	
		and current		ed				d		10%	PENDING	provider PENDIN	
												LEINDIN	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
		fines.										G	
Social and economi c develop ment	Ensure the effective provision of traffic services.	To promote road safety awareness within Sundays River Valley Municipalit y through educational	Road safety workshop	# of Road Safety worksh ops conduct ed		ALL	SRVM	No worksh ops conduc ted	4	Road Safety worksho p taxi associati on	MEETINGS - DOT ON PROGRAM- 8 MAY 2012 - 16 MAY2012 IDETIFY PROJECTS - 21 MAY 2012 VISIT KIRKWOOD , ST COLMCILLE AND MOSES MABIDA S. SECONDAR Y SCHOOL FOR ROLE	5 road safety workshop s	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
											OUT OF		
											PROJECT.		
											Learner driver		
											project		
											started 2		
											June 2012		
Social and economi c develop ment		To develop Business Plan for upgrading of the roadworthy testing centre and old church building.	Business Plans	# of Busines s Plans applicat ion submitt ed.		2	SRVM	2 draft busines s plan develo ped	2 applicati on submitte d.	Monitor.	NO FUNDING TO START WITH PROJECT	NO FUNDIN G TO START WITH PROJEC T	
	Promotio	Ensure	Fencing	# of		ALL	SRVM	4	10		InformaL	4	
	n of	operational	and	operati				facility			tender was	facilities	
Social and	sporting	community	Cleaning of	onal				are			advertised	(Nomath;	
economi	codes and	facilities.	disused	facilitie				fenced			and service	Paterson	
C	efective		and	S.				and		* Moses	providers	2 and	
develop ment	mantaina		current					cleaned		Mabida x	were	Kirkwood	
	nce		cemetery.							3	appointed.	) done through	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
	and improve ment of social/rec reational facilities.										work is pending due to lack of funds	municipa I funding	
Social and economi c develop ment		Ensure operational community facilities.	Upgrading of Kusaya hall ablution facility Gynmasiu m.	Numbe r of operati onal facilitie s.		1	SRVM	No ablutio n facilitie s	1	N/A	Informal tender was advertised and service providers were appointed. Work is pending due to lack of funds	Informal tender was advertise d and service providers were appointe d. Work is pending due to a lack of funds.	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Social and economi c develop ment		Ensure operational community facilities.	Operationa I Combo Court	# of operati onal facilitie s.		5& 6	SRSA	No combo courts	N/A.	liaise with SRSA and GTZ	awaiting SRSA.	Awaiting SRSA. meeting.	
Social and economi c develop ment	To ensure effective promotion of cleansing and parks	Ensure operational community facilities.	Operationa I Mini Parks	# of operati onal facilitie s.		ALL	SRVM	No mini parks	3	Mini Parks in Nomatha msanqa and Paterson.	A formal tender on sports field and recreationa I facilities was advertised and consultants were appointed to compile designs.	A formal tender on sports fields and recreatio nal facilities was advertise d and consulta nt were appointe d to compile designs.	

		SERV	ICE DELI	VERY	AND B	UDO	SET IMP	LEMEN	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Social and economi c develop ment	To provide all communi ties with adequate access to library and informati on services and well maintaine d		Convention of Kuyasa hall into library/ ANC officers	# of operati onal facilitie s.		1	DSRAC	satellat e library	1	Impleme nt project	Public works still waiting for works order from DSRAC.	Kuyasa hall has since been used as communi ty gymnasi um	
Social and economi c develop ment			Extention of Kirkwood library			2	DSRAC	kWD library	1	Impleme nt project	Work commence d on on extending Kirkwood Library on 07 May 2012.Docu mentation:	Work commen ced on extendin g Kirkwood Library on 07 May 2012.	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEMEI	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
											Correspond	Docume	
											ence	ntation:	
											Freddy	Correspo	
											Baartman	ndence	
												Freddy	
												Baartma	
												n.	
			installation			7	DSRAC	3	2		Moses: to		
			of internet					facility			receive IT		
			facilities					has			facilities		
								interne			during		
								t			renovations		
								service			. Enon:		
											Cabled	_	
											2010 still	5 Iibraries	
											waiting for	have	
											computers	internet	
											and	facility.	
											internet -	· · · · · · · · · · · · · · · · · · ·	
											the delay		
											due to		
											challenges		
											between		
											SETA and		
										Monitor	DSRAC.		
					<u> </u>	<u> </u>			l				

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Social and economi c develop ment			Renovatio n of Ftzpatrick Library, Addo			All	DSRAC		Renovat ion complet ed		Waiting for works order form DSRAC. Enquired regularly for information RE status of project. ( Documentati on: Corresponde nce Freddy Baartman, Public Works)	DSRAC funded project. Need identifica tion and lobbying for funds	
	Ensure	Promotion	business	# of		All	N/A	15% of	40%		55 business	During	During June
	the	of	licensed	busines				food			licences	June the	Kirkwood
	provision	environmen		S							and	SRV hosts	hosts the
Social	of	tal health,		licensed				handlin			Certificates	Wild Life	Wild Life
and		through						g			of	festival	Festival,
economi	Environm	the						la contra a a			Acceptabilit	which	which
c develop	ental Health	facilitation of						busines			y and were	attract a	attracts a lot of small
ment	Services	awareness						s licence			issued during this	lot of small	businesses
	within the	campaigns.						d			period.	businesse	who trade
	SRVM	campaigns.						ď			periou.	s who	food.
	area of									10%		trade	Therefore it
				<u> </u>		<u> </u>							77

		SERV	ICE DELI	VERY A	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
	Jurisdictio n.											food	is a requirement that the food traders be issued with COA's for compliance purposes.
Social and economi c develop ment	Ensure the provision of Environm ental Health Services within the SRVM area of Jurisdictio n.	Promotion of environmen tal health, through the facilitation of awareness campaigns.	Education and Awareness Campaigns	# of Campai gns conduct ed.		All	SRVM	4 campai gns conduc ted	4	Clean-up campaign (paterson - Nomatha msanqa)	No activity	3 campaig ns	The campaign was conducted during the 1st quater

		SERV	ICE DELI	VERY.	AND B	UDO	SET IMP	LEMEN	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Social and economi c develop ment	Contribut e to the safe and secure environm ent for all communi ties.	implementa tion of Fire Brigade Act.	disaster volunteers committee	# of disaster voluntee r committ ee establish ed and revived in partners hip CDM		3,5, 6 and wa rds	SRVM/CD M	commit tee	4	2%	No activity	Committ e exist at District level	
Social and economi c develop ment	Contribut e to the safe and secure environm ent for all communi ties.	Implementa tion of Fire Brigade Act.	Fire Awareness campaign/ workshop.	# of reduce d fire incident s.		ALL	SRVM	4 fire awaren ess	8	2 fire awarenes s.	Fire awareness & evacuation drill SRCC Hermitage Addo	4 drills	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Democra tization and governa nce	Performa nce Evaluatio n of all staff members	Perform quarterly performanc e evaluation of staff members	N/A	# evaluati ons conduct ed		ALL	N/A		3	1	1 evaluation was conducted	3 evaluatio n were conducte d.	
Democra tization and governa nce	Proper records of attendanc e	Maintain proper records of attendance by reviewing attendance registers weekly	N/A	# of register s update d		ALL	N/A		attendan ce registers reviewe d and signed weekly	1	done	Secretar y updates attendan ce weekly	
Democra tization and governa nce	Effective overtime managem ent	Ensure effective monitoring of overtime by enforcing pre- approvals	N/A	# overtim e approv ed		ALL	N/A		No over expendit ure on overtime & all overtime approve d prior to	1	pre approval is done	Pre - approval is done.	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
									working				
Democra tization and governa nce	Effective employee relations	Ensure effective employee relations by having quarterly meetings with labour	N/A	# meetin gs held		ALL	N/A		4	1	1 meeting held	1 meeting held.	
Financial manage ment	Effective monitorin g of own budget	Ensure that budget is not overspent by reviewing monthly reports & taking proactive	N/A	% budget overspe nding		ALL	N/A		0% budget over spent		budget printout are been received	Budget monitore d and no overexpe nditure.	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
		measures											
Financial manage ment	Ensure that only departme ntal funds is used and not those of other departme nts	Ensure that only departmental funds is used and not those of other departments by reviewing/au thorise orders & monitoring of monthly reports		0% budget spent from other depart ments		ALL	N/A		0% Of other departm ental funds used		budget printout are been received	Budget printout has been received.	

		SERV	ICE DELI	VERY .	AND B	UDO	SET IMP	LEME	OITATIO	N PLAN	(SDBIP)		
КРА	OBJECTI VE	STRATEGY	PROJECT	KPI	WEIGH T	WA RD	Source of Funding	BASEL INE	ANNUA L TARGET	4TH QUARTE R TARGET	4TH QUARTER ACTUAL	ANNUAL ACTUAL	VARIANCE/ COMMENTS
Institutio nal develop ment and transfor mation	Ensure proper internal audit controls and risk managem ent within the departme nt	Internal Audit		# quarterl y reports		All	N/A		quarterl y audit reports submitte d to internal audit steering committ ee	10%	report are been developed and submitted when neccessary	Report has been develop and submitte d when necessar y.	
Institutio nal develop ment and transfor mation	Ensure that staff complime nts talks to the organogr am	shortage of staff		# of vacanci es filled		All	SRVM		40% of vacancie s	10%	no post has been filled	No post has been filled.	
Institutio nal develop ment and transfor mation	Ensure			# of jobs created from departm ents		ALL	SRVM		40% of job creation	10%	jobs are been created on ad hoc projects	Jobs have been created on ad hoc projects.	

# **PART 2: KPA ACHIEVEMENT REPORT**

CHAPTER 1: ORGANIZATIONAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT (KPA1)

# 1.1 Presentation of the organizational structure (approved organogram)

- The function and post organogram was implemented as from 01 July in terms of which all the post in the staff establishment were converted into task grades which is attached as annexure
- The post of the Director Technical Services was advertised, shortlisted and interviews conducted. The appointee assumed appointment on 01 July 2012.
- Settlement was reached in respect of the disciplinary hearing of the Director Community Services in terms of which, her services would be terminated on 30 June 2012.
- The intervention of the province in terms of section 139(b) came to an end in December 2011, and from January to February 2012 acting MM was appointed to lead administration.
- In March 2012 the Municipal Manager assumes duties on a 5-year fixed term contract.

Performance agreements were signed with the following section 57 employees in respect of the 2011/12 financial year:

- Director Corporate Services
- Chief Financial Officer
- Acting Director Community Services
- Acting Director Infrastructure Planning and Development

# 1.2 Staff development initiatives during the Financial Year

20 attended the training as follows:

Local government certificate: 4

- Local government advanced accounting certificate: 2

Process Controllers: 14

# 1.3 Key HR statistics per functional area

# 1.3 (a) Full time staff complement per functional area (examples are given below)

# a. MM/Section 57 and Line Managers

	Approved positions (e.g MM-	Number of	Filled posts	Vacant posts
	S57 etc)	approved and		
		budgeted posts		
		per position		
1	Municipal Manager	18	7	11
2	Corporate Services	30	17	13
3	Budget and Treasury	41	26	15
4	Community Services	174	46	128
5.	Technical Services	125	57	68
	Total	388	153	235

# 1.3 (b) Staff complement in the technical services

# 1. Technical staff registered with professional bodies

		•		
Technical Service	Total number of	Total number	Total number pending	Total number
(e.g water,	technical service	registered in the	registration	not yet
electricity etc)	Managers	accredited	confirmation in the	registered in
		professional body	accredited professional	the accredited
			body	professional
				body
Infrastructure	3	2	0	1

# 2. Levels of education and skills

Total number of staff	Number of staff without Grade 12	Number of staff with Senior Certificate only	Number of staff with Tertiary/accredited professionals training
153	60	42	51

# 1.3.(c) Trends on total personnel expenditure

Financial	Total number	Total approved	Personnel	Percentage of
Years	of staff	operating	expenditure (salary	expenditure
		Budget	and salary related)	
2009-2010	158	22697336	24139119	106.4
2010-2011	167	25209957	24738358	98
2011-2012	153	28661199	28145780	98

# 1.3(d) List of pension and medical aids to whom employees belong

Names of pension fund	Number of members	Names of medical Aids	Number of members
SALA Pension Fund	47	Bonitas	26
SAMWU	60	Samwu	40
Cape Retirement Fund	34	Hosmed	5
Cape Pension Fund	5	LA Health	29

# 1.4 Senior officials' wages and benefits (even if included in the financial statements);

NAME OF INCUMBENT	SALARY	PHONE	TRAVELLING
Mr. S.L. Somngesi	R39 070.79	R500	R4500
Mr. L.M. Ngoqo	R67 166.67	R1000	R12 000
Mrs. H.E.Nagel	R42 823.79	R500	R6000

# 1.5 Implementation of the Performance Management System (PMS):

The Performance Management Policy was approved and four quarterly evaluations were done for four departments. The SDBIP of LED Manager/SPO/Communication Officer were integrated as one under the IDP Manager.

# 1.6. Annual performance as per key performance indicators in municipal transformation and organizational development

	Indicator name	Total number of people (planned for) during the year under review	Achievement level during the year under review	Achievement percentage during the year	Comments on the gap
1	Vacancy rate for all approved and budgeted posts;	388	153	39.4%	Budget constraints
2	Percentage of appointment in strategic positions (Municipal Manager and Section 57 Managers)	5	4	90%	1 position is advertised, awaiting for appointment.
3	Percentage of Section 57 Managers including Municipal Managers who attended at least 1 skill development training course within the FY	5	1	25%	3 Section 57 positions were vacant during the FY
4	Percentage of municipalities within the district area that have a fully functional Performance Management System (DM only)	1	1	100%	There is only one DM
5	Percentage of staff that have undergone a skills audit (including competency profiles) within the current 5 year term	153	62	48%	Other staff members not interested in developing their skills. The HR Practitioner does not have assistance in order to complete all the competency profile
6	Percentage of councillors who attended a skill development training within the current 5 year term	14	13	99%	The mayor is always busy thus unavailable to attend the skills programmes planned for him.
7	Percentage of staff complement with disability	3	2	99%	No person with disability applied for a job.
8	Percentage of female employees	6	6	100%	6 female employees were employed in the FY.
9	Percentage of employees that are	8	2	0%	SRVM received no funding from LFSETA in the FY.

	aged 35 or younger				
10	Percentage of Managers in Technical Services with a professional qualification	5	5	100%	The vacant positions in Technical services were filled by qualified warm bodies.

# CHAPTER 2: BASIC SERVICE DELIVERY PERFORMANCE HIGHLIGHTS (KPA2)

#### 2.1 WATER SERVICES

## a. Water services delivery strategy and main role-players:

Sundays River Valley Municipality is both a water services authority and provider and is responsible for the provision of clean drinking water and sanitation services to the communities under its jurisdiction.

The water resources profile of the SRVM consists of two sources (external and internal)

- 1. The lower Sundays Rive Water Users Association (LSRWUA) canal for the settlements of Kirkwood, Aqua Park, Bersiq, Addo, Enon Bersheba, Moses Mabida and Emsengeni
- 2. Five boreholes for the area of Patterson

The bulk water supply scheme currently being constructed for Paterson will also ultimately obtain water from Caesar's Dam (supplied from the LSRWUA). The SRVLM does not have a signed contract in place for the bulk water purchased from the Lower Sundays River Valley Water User Association (by 2012 to be serving all urban settlements).

The water allocation from the LSRWUA is sufficient to meet current and future water demand as well as water demand based on waterborne sanitation provision (the SRVLM is systematically providing all urban consumers with waterborne sanitation).

## b. Levels and standards in water services:

Residential Consumer Units for Water & Sanitation: Level of service

The following sets out the current level of service regarding the water and sanitation

## Water:

- 9,9% of the consumer units are served with communal standpipes with a distance smaller than 200m
- 11% of the consumer units are served with inadequate services or communal standpipes with a distance greater than 200m
- 61,9% of the consumer units are served with individual metered erf connections
- 17,2% of the consumer units are served with individual unmetered erf connections

# c. Annual performance as per key performance indicators in water services

	Indicator name	Total number of household/customer expected to benefit	Estimated backlogs (actual numbers)	Target set for the FY under review (actual numbers)	Number of HH/customer reached during the FY (Please note that there was no baseline)	Percentage of achievement during the year
1	Percentage of households with access to potable water	11 529 95.4	529	529	11000	95.4%
2	Percentage of indigent households with access to free basic potable water	70				
4	Percentage of clinics with access to potable water	100%	N/A	N/A	N/A	N/A
5	Percentage of schools with access to potable water	90%	6 schools	None	-	
6	Percentage of households using buckets	5				

## d. Major challenges in water services and remedial actions

- Lack of finances to carry out Operations and Maintenance of Infrastructure as well build new infrastructure to eradicate the backlogs with the current level of funding from MIG.
   The municipality is looking at other sources of funding.
- The increase in number of Households serviced as well as the raising of the service level profile (i.e. standpipes to domestic reticulation) has resulted in the sky rocketing of the demand of water in the valley while the capacity to abstract the water and treatment the water has been constant over the years. Consequently the high demand has resulted in water shortages. The storage ponds at Kirkwood for instance can only meet the demand for two days when at full capacity while the Municipality can only abstract water from the canal at certain stipulated times. Money from RBIG has been made available for a project to increase the capacity of the storage ponds at Kirkwood and rehabilitate the Water Treatment Works.

#### 2.2 ELECTRICITY SERVICES

# a. Electricity services delivery strategy and main role-players

The electrical department consists of the Technical Director, Technical Manager and Artisan. The Artesan is assisted by an extrnal service provider to cope with the mandate of the electricity department, especially the maintenace and network refurbishment and planning.

Sundays River Valley Municipality (SRVM) supplies electricity to Kirkwood TLC.It also supplies electricity to woodlands ans Eskom has goven this line and area to SRVM.

## b. Level and standards in electricity services

The geographical supply area is 6 km2. There is only one bulk Eskom intake point and the installed capacity for the SRVM area of supply amounts to 8.4 MVA with a maximum demand of 3.5 MVA.

The Network cable length is estimated to be as follows:

MV underground cable = 8.7km

MV OHL distribution = 5.1km

LV Underground = 3.1km

LV OHL =11.8km

The Average age of the network is estimated to be as follows:

Older than 50 years = 77%

Between 30 - 50 years = 3%

Between 10 - 30 years = 15%

Less than 10 years = 5%

Number of customers is recorded aas follows.

- 4 Industrial.
- 240 Commercial.
- 313 Domestic Credit Meter and
- 880 Doestic Pre-payment.

Annual performance as per key performance indicators in Electricity services

	Indicator name	Total number of household/customer expected to benefit	Estimated backlogs (actual numbers)	Target set for the f. year under review (actual numbers)	Number of HH/customer reached during the FY (Please note that there was no baseline)	Percentage of achievement during the year
1	Percentage of households with access to electricity services	11 529 75%	25% 2882	2882	8647	75%
2	Percentage of Indigent households with access to basic electricity services	75%				

3	Percentage	0%		
	of Indigent			
	households			
	with access			
	to free			
	alternative			
	energy			
	sources			

# d. Major challenges in electricity services and remedial actions

Lack of resources to effectively carry out repairs and maintenance.

## 2.3 SANITATION

# a. Sanitation services delivery strategy and main role-players

The Sundays River Valley Municipality is responsible for the provision of sanitation to the communities within its jurisdiction.

All the Households in the communities of Kirkwood, Moses Mabida and Addo have access to waterborne sanitation. The community of Patterson is currently using buckets due to water shortages in the area. The Patterson Bulk Water Project will address all the water needs of Patterson and the residents can then utilise waterborne sanitation.

The Municipality services Wastewater Treatment Works in Kirkwood –Moses Mabida, Enon Bersheba, Addo and Patterson.

# b. Level and standards in sanitation services

## Sanitation:

- 2,2% of the consumer units are served with buckets
- 23,4% of the consumer units are served with pit latrines
- 0,2% of the consumer units are served with septic tanks
- 7,4% of the consumer units are served with VIP's
- 66,9% of the consumer units are served with waterborne sewer system

# c. Annual performance as per key performance indicators in sanitation services

	Indicator name	Total number of household/customer expected to benefit	Estimated backlogs (actual numbers)	Target set for the f. year under review	Number of HH/customer reached during that FY (Please note that there was no baseline)	Percentage of achievement during the year
1	Percentage of households with access to sanitation services	11529	2479 21%	2479	9150	79%

# d. Major challenges in sanitation services and remedial actions

- Aging Infrastructure.
- Luck of money for Operations and Maintenance.
- Limited capital budget for backlog eradication.
- Luck of resources to enforce sanitation bylaws.

# 2. 4. ROAD MAINTENANCE

# a. Road maintenance services delivery strategy and main role-players

Sundays River Valley has both Provincial and Municipal Roads. The Municipality is in the process of compiling a Roads and Stormwater Master Plan which will help the Municipality 's Infrastructure and overall project planning in order to bring the Infrastructure up the operational standards that meet the needs of the communities.

#### b. Level and standards in road maintenance services

The Municipality has Service Maintenance crews which are tasked with the maintenance of the roads and stormwater infrastructure. They are trained in pothole patching and general maintenance of roads.

# c. Major challenges in road maintenance services and remedial actions

- Lack of financial resources to buy materials needed to patch potholes.
- Lack of equipment to do the maintenance work.

## 2.5 WASTE MANAGEMENT

## a. Waste management services delivery strategy and main role-players

The Municipality operates three landfill sites in Kirkwood, Sundland and Patterson.

The community services department is responsible for collecting solid waste from the community and disposing it at the landfill sites

# b. Level and standards in waste management services

Collection of waste from households and damping the waste at the landfill sites

# c. Major challenges in waste management services and remedial actions

The main challenge being experienced by the Municipality is that truck used to ferry solid waste from the community to the Landfill sites has broken down.

The landfill sites are not registered and are not well maintained.

There are no security people to regulate to damping of waste at the landfill site.

# 2.6 HOUSING AND TOWN PLANNING

# a. Housing and town planning services delivery strategy and main role-players

The Municipality and Department of Human Settlement. The developer status is with the department.

b. Level and standards in Housing and town planning services

- Around 1749 households in SRVM presently live within the traditional, rental or informal structures and earn R6,400 per household. Of these 1556 households (or 88.9%) earn below R3200 per month, representing the number of households that qualify for the full subsidy amount available from the Department of Human Settlement.
- The majority being 8000 (or 81%) reside in brike structures, followed by 766 (or 7.8%) in traditional dwellings.
- Of the 4281 households that reside on farms/rural areas, it is estimated that at least 65% are low income earners. There are approximately 2782 farm worker families in the municipality.
- c. Annual performance as per key performance indicators in housing and town planning services

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	Indicator name	Total number of household/customer expected to benefit	Estimated backlogs (Actual numbers)	Target set for the f. year under review	Number of HH/customer reached during FY (Please note that there was no baseline)	Percentage of achievement during the year
1	Percentage of households living in informal settlements	16%	1860	1860		
2	Percentage of informal settlements that have been provided with basic services	21%	529	529		
3	Percentage of households in formal housing that conforms to the minimum building standards for residential	100				

houses			

- d. Major challenges in housing and town planning services and remedial actions
- The major challenge facing the SRVM is the non-availability of land. There is no land available in Addo for future housing developments.

#### 2.7. SPATIAL PLANNING

## a. Preparation and approval process of SDF:

The SDF was developed by Urban Dymics and the process plan stipulated in the Draft SDF document dated October 2012 was approved by Council. SDF phases were approved as follows:

Phase 1: Project initiation

Phase 2: Issues and Vision

Phase 3: Spatial Analysis and Synthesis

Phase 4: Draft SDF

Phase 5: Achieving Support for the Draft SDF

Phase 6: Finalisation and Approval

Phase 7: Implementation

## b. Land use management:

Due to lack of capacity during the financial year 2011/2012, there were only seven applications submitted to council.

## 2.8. INDIGENT POLICY IMPLEMENTATION

# a. Preparation and approval process of the indigent policy

Assistance was received from Department of Local Government with respect to consultation processes and review of Indigent Register. Workshops were conducted for both councillors and officials and reports/policies were sent through Standing Committee to Council for approval.

# b. Implementation of the policy

Indigent Policy has been implemented.

# 2.8 OVERALL SERVICE DELIVERY BACKLOGS

Basic service delivery area	1 July 2011					
Water backlogs (6KL/month)	Required	Budgeted	Actual	required	budgeted	Actual
Backlogs to be eliminated (n0. HH not receiving the minimum standard service)	529	529	529			
Backlogs to be eliminated (%: total HH identified as backlog/total number of HH in the municipality	5%	5%	5%			
Spending on new infrastructure to eliminate backlogs (R000)	4,500,000	4,500,000	4,500,000			
Spending on renewal of existing infrastructure to eliminate backlog (R000)	1,200,000	1,200,000	1,200,000			
Total spending to eliminate backlogs (R000)	5,700,000	5,700,000	5,700,000			
Spending on maintenance to ensure no new backlogs (R000)	11,000,000	11,000,000	11,000,000			

Electricity backlogs (30KWH/month)					
Backlogs to be eliminated (n0. HH not receiving the minimum standard service)	2882	2882	2882		
Backlogs to be eliminated (%: total HH identified as backlog/total numb of HH in the municipality	25 %	25%	25%		
Sanitation backlogs					
Backlogs to be eliminated (n0. HH not receiving the minimum standard service)	2479	2479	2479		
Backlogs to be eliminated (%: total HH identified as backlog/total numb of HH in the municipality	21%	21%	21%		
Spending on new infrastructure to eliminate backlogs (R000)	52,290,000	0,00	0,00		
Spending on renewal of existing infrastructure to eliminate backlog (R000)	7,000,000	7,000,000	7,000,000		
Road maintenance backlogs					
Spending on new infrastructure to eliminate backlogs (R000)	768,654,000	2,000,000			

Total spending to eliminate backlogs (R000)	768,654,000				
Spending on maintenance to ensure no new backlogs (R000)	500,000				
Refuse removal					
Backlogs to be eliminated (n0. HH not receiving the minimum standard service)	972	972	972		
Backlogs to be eliminated (%: total HH identified as backlog/total numb of HH in the municipality	8%	8%	8%		
Spending on new infrastructure to eliminate backlogs (R000)	3,000,000	2,000,000	3,000,000		
Spending on renewal of existing infrastructure to eliminate backlog (R000)	1,000,000	1,000,000	1,000,000		
Total spending to eliminate backlogs (R000)	4,000,000	3,000,000	4,000,000		
Spending on maintenance to ensure no new backlogs (R000)	500,000	500,000	500,000		

# **ADDITIONAL INFORMATION (PART 1)**

# 1. PROJECTS IMPLEMENTED IN 2011/2012

#### MIG

- 1. Enon/Bersheba: Upgrade of Water Supply
- 2. Enon/Bersheba: Upgrade of Waste Water Treatment Works
- 3. Bersheba Bulk Sewer Outfall and Pumpstation
- 4. Addo: Upgrade of Waste Water Treatment Works
- 5. Upgrading of Addo Bulk Water Supply (construction of 4ML reservoir)
- 6. Emsingeni Conversion of VIP latrines to full water borne system
- 7. Moses Mabhida Conversion of VIP latrines to full water borne system
- 8. Upgrading of gravel roads

## **RBIG**

- Paterson Bulk Water Pipeline
- Upgrading of Caesar's Dam Water Treatment Works
- Construction of Paterson Reservoir

# 1.1 EXPOSITION OF FACTS

## 1.1.1 Upgrade of Addo Waste Water Treatment Works (feasibility studies)

The project entails rehabilitation of four sewerage pumpstations and augmentation of the existing sewer ponds. The existing treatment works and the four sewer pump stations cannot handle the current sewerage volumes which have resulted from the increase in the number of households that they are serving and the conversion of some of the houses from VIPs to full waterborne sanitation.

During the DAC meeting that sat on the 25<sup>th</sup> March 2010, it was resolved that the project should only be approved to carry out the feasibility studies, planning and detailed design and an amount of R944, 100.00 was allocated for these studies. Phases 1 of the project involved the preplanning, conceptual design and design development and were undertaken 2011/12 financial

year. Phase 2 which involves implementation on the ground will be rolled out in 2012/13 financial year.

Bosch Stemele Consulting Engineers was appointed by the municipality in December 2011 as a professional service provider to carry out the feasibility stages of the project. A Technical report produced by Bosch Stemele was presented to the DAC in Stutterheim on the 24<sup>th</sup> Feb 2012. The DAC held in Stutterheim on the 24<sup>th</sup> February 2012 declared that the Upgrading of Addo WWTW and four pump stations have been approved for implementation. An amount of **R19 371 000** was allocated for the implementation of the project.

#### 1.1.1.1 Deliverables

- Inception Report submitted to the municipality
- Project Design Report submitted to the municipality

## 1.1.2 Enon/Bersheba Upgrade of Bulk Water Supply

The project involved the construction of 1.2ML reservoir 500m bulk gravity pipeline and the refurbishment of pumps, sand filters and electrical components within the water treatment works. The total project budget was **R3 522 525.00** including budget maintenance.

The project reached its practical completion stages in November 2011. The project is currently technically and financially 100% complete. The project has a 12 month retention defects liability period and a retention guarantee was prepared by contractor to secure funds for miscellaneous repairs during the defects liability period.

#### 1.1.2.1 Deliverables

- Completion Certificates Signed
- Retention Guarantee Submitted to the municipality

## 1.1.3 Upgrade of Enon/Bersheba Waste Water Treatment Works

The sewer ponds at Enon Bersheba were in a bad state of disrepair and were overloaded. This was a result of the many years of lack of maintenance on the ponds and non-upgrading when it

was due. It was against this backdrop that **R5 785 500.00** was solicited from the MIG funds to address the Waste Water Treatment in Enon/Bersheba. Aurecon was appointed as a professional service provider and Masilakhe Consulting Engineers as a mentee consultant.

The project entailed the following scope of work;

- Constructing of two new tertiary ponds on 1,500 m³ each
- Construction of a new irrigation pond of 3,000m³.
- Construction of irrigation system
- Construction of inlet and outlet works, equipped with ultra-sonic meters
- Fencing of the works
- Construction of access road to the works

The contractor Omega Civils was appointed on the 08 November 2010 to commence with the works. The overall project progress is currently 100%. However the electrical connection has not been physically installed by Eskom. Due to this pumping equipment could not be installed. A session was drawn with the contractor to store the pumps and install them when Eskom has effected the installation.

## 1.1.3.1 Deliverables

- Practical Completion Certificate submitted and signed by the all parties
- Retention Guarantee submitted to the municipality
- Session for pump storage completed

# 1.1.4 Upgrade of Municipal Gravel Roads

The objective of the project is the upgrading and paving of the entire municipal internal gravel roads system and to enhance the quality of open concrete lined V drain storm water channels. The total length of the planned roads is 13km with an average width of 5 m. The unit cost for the roads was registered as R 1 515 384.60.

The project was prioritised for the 2011/12 financial year. Only feasibility studies, planning and design could be done during this financial year and a budget amount of **R981,993.78** was spent on the project.

A tender invitation notice for professional service providers was placed on a regional newspaper on the 02 October 2011. A consulting engineer Letsunyane Associates (Principal Consultant) and Inzame Management and Masilakhe Consulting Engineers (Mentee Consultants) were appointed to commence with the initial stages of the project in February 2012.

#### 1.1.4.1 Deliverables

- Inception Report
- Concept and Viability Report
- Draft Design Report
- Draft Tender Document

## 1.1.5 Moses Mabida Sanitation

The project entailed conversion of pit latrine system of sanitation to full water bourne system. The project was implemented under MIG within the 2010/2011 financial year with a small portion of works remaining, the works amounted R 131 846.42. The project is now technically 100% completed.

#### 1.1.5.1 Deliverables

- Practical Completion Certificate submitted and signed by the all parties
- Retention Guarantee submitted to the municipality
- Session for pump storage completed

## 1.1.6 Emsengeni Conversion of VIP to Waterborne Sanitation

The project entailed conversion of pit latrine system of sanitation to full water bourne system. The project was implemented under MIG within the 2010/2011 financial year with a small portion of works remaining in 2011/2012, the works amounted to R 284 178.5. The project is now 100% completed technically.

#### 1.1.6.1 Deliverables

- Practical Completion Certificate submitted and signed by the all parties
- Retention Guarantee submitted to the municipality
- Session for pump storage completed

## 1.1.7 Bersheba Bulk Sewer Outfall and Pumpstation

The project entailed construction of a sewer pumpstation and outfall to convey sewerage for a portion of houses of Bersheba. The house affected were those that were lying on the lower side of the valley and could not physically drain onto the existing sewerage reticulation system. A budget of **R725 000.00** was approved by MIG to alleviate this backlog in March 2011. Due to the environmental risk carried by this project it had to be prioritised for the 2011/12 capital plan. The project was made as an extension of the works in Enon and Bersheba Waste Water Treatment Works and was implemented concurrently with the Upgrading of Enon/Bersheba Waste Water Treatment Works.

The project reached completion in June 2012.

#### 1.1.7.1 Deliverables

- Practical Completion Certificate submitted and signed by the all parties
- Retention Guarantee submitted to the municipality
- Session for pump storage completed

## 1.5.8 Upgrading of Addo Bulk Water Supply (construction of 4ML reservoir)

The storage capacity of the reservoirs in Addo was inferior against the daily demand. It is against this backdrop that 4ML storage reservoir had to be built to comply with the 48 hour storage capacity condition.

The project entailed construction of 4ML concrete reservoir in the Caesar's Dam Water Treatment Works. The project was completed in 2011/12.

# 1.1.7.2 Deliverables

Completion Certificate Submitted and signed by all parties

## 1.2. CHALLENGES

- Budgets insufficient to complete the projects

# **1.3. STAFF IMPLICATIONS**

 Lack of appointment of civil technician in the PMU had negative impact on construction monitoring, quality management, health and safety and reporting.

## 1.4. FINANCIAL IMPLICATIONS

- 2011/12 MIG Budget
- 2011/12 RBIG Budge

The municipal capital plan for 2012/12 comprises of the following projects;

## MIG

Project Name	Project Budget
Upgrading of Addo Waste Water treatment Works	R 7,000,000.00
Rehabilitation of Sportsfields	R 3,500,000.00
Rehabilitation of Parks and Playgrounds	R 500,000.00
Upgrading of Gravel Roads	R 11,476,050.00

# **RBIG**

Project Name	Project Budget
Upgrading of Caesar's Dam Water Treatment Works	R13 775 042.53
Paterson Pipeline	R 9 515 544.56
Paterson Reservoir	R 4 791 419.00.49
Kirkwood Bulk Water Supply (Feasibility Studies)	R 800 000.00

It should be noted that this capital plan reflects projects that have secure funding.

# **ADDITIONAL INFORMATION (PART 2)**

#### 2. EXPOSITION OF FACTS

## 2.1 MIG Projects

## 2.1.1. Upgrading of Addo Waste Water treatment Works

The project entails upgrading of the existing under capacitated pond system, upgrading and modernizing of the four sewerage pump stations. The project is currently on design tender stages thereby the professional service provider is currently drafting tender document and detail designs. Physical construction for this project is expected to commence in September 2012.

## 2.1.2. Deliverables

- Inception Report Submitted
- Preliminary Design Report Submitted
- Design Report Submitted
- EIA on progress
- Water Use License Authorization on progress
- Waste License Authorization on progress

## 2.1.3. Rehabilitation of Sports fields

The project entails rehabilitation of seven municipal Sports fields. The Sports fields were awarded to four emerging consultants to commence with the planning stages in July 2012. Physical construction is expected to commence in October 2012.

# **Deliverables**

None

# 2.1.4. Rehabilitation of Parks and Playgrounds

The project entails rehabilitation of the existing parks in Kwazenzele, Bersig and establishment of new parks in Emsengeni and Nomathamsanqa. An emerging consultant was appointed in July to commence the planning stages. Physical construction is expected to begin in September 2012.

## **Deliverables**

None

## 2.1.5. Upgrading of Gravel Roads

The projects entails upgrading and reconstruction of municipal gravel roads including the predominantly gravel surfaced bulk distributor routes. The project has been earmarked as one of the municipal EPWP compliant projects. The project will be implemented using EPWP Principles.

Phase 1 of this project will involve the reconstruction of Chris Hani Bulk Distributor Road in Moses Mabida. The road is 2.2km and links the road from Kirkwood Town with the communities of Moses Mabida and Emsengeni. Physical construction is expected to commence in end August 2012.

## 2.2. RBIG PROJECTS

## 2.2.1. Paterson Reservoir

The project entails construction of a 1.3ML concrete reservoir that will serve the communities of Paterson. URSA Civils was appointed a contractor to commence with the construction services in January 2012. The construction duration including the extension of time is 8 months and the completion will be reached on the 31<sup>st</sup> August 2012.

## **Progress on site**

Major Project Deliverable	Progress to Date
Foundation	100%
Concrete Wall	90%
Roof	50%
Plumbing	60%
Site Cleaning	0%

## **Deliverables**

- Signed Appointment Letter
- Signed Approval for Extension of time

## 2.2.2. Paterson Pipeline

The project entails construction of a 15km of PVC pumping line and 4.3km of Cast Iron pipe that will convey water from Addo Caesar's Dam to supply the communities of Paterson. Matemba

Civils was appointed a contractor to commence with the construction services in November 2011. The construction duration is 10 months and the completion will be reached on the 31<sup>st</sup> August 2012

#### **Progress on site**

Major Project Deliverable	Progress to Date
Excavations	100%
Pipe Laying	100%
Backfilling	100%
Testing	80%
Site Cleaning	90%

#### **Deliverable**

Signed Appointment Letter

#### 2.2.3. Upgrading of Addo Caesar's Dam Water Treatment Works

The project entails upgrading of the Addo Caesar's Dam Water Treatment Works by means of enhancing the yielding capacity of the plant thus meeting the demand targets, provision of Blue Drop compliant operations including the office buildings, testing equipment/apparatus, fencing, landscaping and improvement of the current access control.

A contractor Active Phambili Civils was appointed to commence with the works in June 2012. An official site handover will be done on the 24th July 2012. The contract duration is 40 weeks which is equivalent to 10 months.

# **Deliverables**

Signed Appointment Letter

#### 2.2.4. Upgrading of Kirkwood Bulk Water Supply (Feasibility Studies)

In September 2011 the municipality presented the need for upgrading of Kirkwood bulk water supply to the Regional Bulk Infrastructure Programme. The project was considered for approval of feasibility studies.

The study will entail assessment of the Kirkwood water Treatment Works, Kirkwood Raw Water Storage Ponds and relevant infrastructure including reservoirs, pumping system, rising mains and modernizing of the existing operations. A credible technical report and cost estimate will be drawn by the Professional Service Provider and presented to DWA.

The study will commence in 2012/2013 and subsequently the Department of Water Affairs will evaluate and consider the viability of the project

# 2.3. CHALLENGES

- 1. Insufficient funding for the current services backlog
- 2. Small Municipal Infrastructure Grant annual allocation against level of backlogs

# 2.4. SRVM Expenditure 2011/2012

21 June 2012											
SUNDAYS RIVER VALLE	YLM: EXPENDIT	UREFOR THE 11/12 FINA	NCIAL YEAR								
11/12 Financial year		Implemented	Implemented	Registered	Implemented	Registered	Registered	Registered	Registered		
Allocation		MG/EC/2770/05/10	MG/EC/0429/06/12	WEC/8222/08/10	WEC/7601/08/10	S/EC/8382/09/10	S/EC/8382/09/10	R/EC/8130/10/16	Approved for only planning		
MG=R19504000.00		Emsengeni	Moses Mabida	Addo: Upgrade Bulk	Enon/Bersheba	Enon/Bersheba	Enon/Bersheba	Upgrading of Gravel	Upgrading Addo WWTW		
		Waterborne sanitation	Sanitation	Water Supply	Upgrade Water Supply	Pumpstation & Outfall	Upgrade WWTW	Roads			
MONTH	PMUCOSTS	MG	MG	MG	MG	MG	MG	MG	MG	TOTAL	% Expend.
Registered value	975,200.00	15,443,437.21	21,043,944.00	8,949,000.00	3,522,525.00	725,000.00	6,891,996.00	19,700,000.00	944,100.00	EXPENDITURE	of budget
Allocation 11/12	975,200.00	284,178.50	131,846.42	7,808,766.50	1,220,022.67	724,996.08	6,432,787.95	981,993.78	944,100.00	19,503,891.90	
Project Progress to date	On Going	construction 100%	construction 100%	construction 100%	construction 100%	Construction 100%	construction 100%	Planning & Design	Planning & Design		
July	81,266.67	0.00	0.00	1,311,622.83	156,238.16	0.00	0.00	0.00	0.00	1,549,127.66	8%
August	81,266.67	0.00	0.00	1,535,227.82	251,777.45	0.00	0.00	0.00	0.00	1,868,271.94	10%
September	81,266.67	57,106.50	0.00	2,031,838.89	104,908.33	0.00	0.00	0.00	0.00	2,275,120.39	12%
0.11	04 000 07	400 400 00	00 550 50	4 000 000 00	400 070 05	0.00	0.00	400 000 44	0.00	100001101	4007
October	81,266.67	103,402.86	32,553.59	1,386,668.03	136,073.65	0.00	0.00	126,079.44	0.00	1,866,044.24	10%
November	81,266.67	123,669.14	99,292.83	1,543,408.93	119,946.01	0.00	0.00	0.00	0.00	1,967,583.58	10%
November	01,200.07	123,009.14	39,23200	1,040,400.90	119,940.01	0.00	0.00	0.00	0.00	1,307,000,00	IU/0
December	81,266.67	0.00	0.00	0.00	0.00	0.00	669,220.68	0.00	0.00	750,487.35	4%
Боски	01,200.01	0.00	4.00	0.00	0.00	0.00	000,220.00	0.00	0.00	100,401.00	7/0
January	81,266.67	0.00	0.00	0.00	0.00	0.00	676,808.60	0.00	0.00	758,075.27	4%
	0.,						0.0,000.00			100,010	
February	81,266.67	0.00	0.00	0.00	179,527.61	0.00	615,625.09	0.00	0.00	876,419.37	4%
							·				
March	81,266.67	0.00	0.00	0.00	271,551.46	0.00	517,873.28	0.00	230,036.45	1,100,727.86	<b>6</b> %
<b>April</b>	81,266.67	0.00	0.00	0.00	0.00	0.00	767,350.57	183,571.92	41,996.91	1,074,186.07	6%
May	81,266.67	0.00	0.00	0.00	0.00	305,151.70	1,820,200.30	274,089.46	257,474.86	2,738,182.99	14%
June	81,383.80	0.00	0.00	0.00	0.00	419,844.38	1,365,700.37	398,252.96	414,591.78	2,679,773.29	14%
		<b>201</b> (	101 0:2: 12	<b></b>	4 000 000 00	<b>-</b>	0.400 ==== 00	201 5	044/2222	40 50 4 005 54	111
Total Expenditure	975,317.17	284,178.50	131,846.42	7,808,766.50	1,220,022.67	724,996.08	6,432,778.89	981,993.78		19,504,000.01	100%
% Expenditure/project	100%	100%	100%	100%	100%		100%	100%			
Balance	-117.17	0.00	0.00	-0.00	0.00	0.00	9.06	-0.00	0.00	0.00	

# CHAPTER 3: MUNICIPAL LOCAL ECONOMIC DEVELOPMENT FRAMEWORK- (KPA 3)

#### 3.1. BRIEF PRESENTATION OF LED STRATEGY/PLAN

The Sundays River Valley Municipality with the assistance of the Department of Local Government and Traditional Affairs is in a process of reviewing its LED Strategy which was last updated in 2004. Other stages for the review process have been done i.e. socio-economic profiling and assessment of the potential of local economic development. The aforementioned processes have given birth to the following products; Vision for local economic development, Priorities that are aligned to the IDP, SWOT analysis which informed the LED priorities, revised local economic development goals, objectives and projects.

#### The reviewed LED Strategy is based:

- Strategic research process
- Baseline
- Emergent statement consensus
- Provides short, medium and long term strategic interventions

For the first time the LED Strategy will have a clear Implementation Plan Matrix outlining targets in terms of outputs, timing and budget estimates as a basis for monitoring and evaluation systems and processes.

#### 3.2 PROGRESS TOWARDS ACHIEVING THE LED KEY OBJECTIVES

#### a. CREATION OF MARKET AND PUBLIC CONFIDENCE

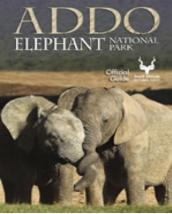
The Sundays River Valley Municipality with the assistance of Cacadu District Municipality has establishes a structure called Sundays River Valley Local Tourism Organisation which is formally registered as a Section 21 Company. The LTO is responsible for marketing and branding of the area and products thereof.

The road surfaces are in a terrible state currently and the municipality is receiving complaints from residents and businesses. The municipality is paying attention to this matter with the understanding that this condition may result to a complete turn-off by investors.

#### b. COMPARATIVE AND COMPETITIVE ADVANTAGES FOR INDUSTRIAL ACTIVITIES

- (1) Kirkwood Wildsfees Annual Festival
- (2) Addo Elephant National Park
- (3) Citrus industry main exporter







#### c. **ENTERPRISE DEVELOPMENT**

The Sundays River Valley Municipality has from the 1<sup>st</sup> June 2012 appointed a Sector and Enterprise Development Practitioner. The municipality received a financial boost to the amount of R120 248 from the Department of Local Government and Traditional Affairs, this allocation was transferred in two consecutive financial: R53 061 (2010-11) and R67 187 (2011-12).

#### **Informal Trading**

A survey was conducted within the Sundays River Valley Municipality and informal traders were registered in the informal traders' database on the 18 -19 October 2011.

At least 19 unemployed youth from the community was recruited and trained in

order to conduct the survey of informal traders.

- The survey was conducted for a period of two days in all the wards.
- The unemployed youth who



**Informal Trading Surveyors Training: October 2011** 

- were conducting the survey were given a stipend of R100 a day.
- At least 228 informal traders were registered. This includes a total of 55 in Kirkwood, 101 in Addo, 49 Paterson, and 23 in Enon/Bersheba.
- A comprehensive report was compiled for the informal traders and is available on request. This report was also submitted to management for information.

#### **Business Registration**

- I. In the 2011-12 financial year; there were 2 businesses that were registered successfully.
- II. At least 9 applications were sent to CIPRO for registration and by the end of the 2011-12 financial year their status was still pending.

#### **SMME Development Summit**

An SMME Development Summit was held for the first time in the Sundays River Valley Municipality on the 22 June 2012. The purpose of the Summit was:

- To provide a platform for stakeholders with the mandate of SMME development and growth for engagement on government SMME policy and strategy to find solutions for challenges facing small enterprises in the Sundays River Valley.
- In line with its theme, the summit will be focusing on various kinds of support
  that government provides to SMMEs with the aim of not only making them
  sustainable, but to specifically assist them access domestic and international
  markets.

#### **Establishment SMME Forum**

A meeting was held on the 19 June 2012 to establish an SMME Forum and an interim structure was established.



#### d. SOCIAL INVESTMENT PROGRAM

100 young people from the Sundays River Valley Municipality and surroundings built 100 houses from the 27<sup>th</sup> of May till the 14<sup>th</sup> June for beneficiaries in the Sundays River Valley Municipality. Minister of Human Settlements Tokyo Sexwale handed over the houses on the 14<sup>th</sup> of June accompanied by Deputy Minister in the Presidency Hon. Obed Bapela, MEC Human Settlements, Safety and Laiason Helen Sauls August, MEC for Social Development and Special programmes Pemmy Majodina, Chairman of the Provincial Advisory Board of the NYDA, Ayanda Matiti, CDM Executive Mayor Cllr Khunjuzwa Kekana and Mayor SRVM Mbulelo Kebe.

#### The event was publicized in the following media;

- Sunrise
- UmhloboWenene
- Nkqubela KQ fm
- Kingsfisher
- Algoa FM
- The Herald Newspaper
- Cacadu News
- There was also loud hailing and banners hanged around SRVM as an awareness tool for various activities.

#### 3.3 CHALLENGES REGARDING LED STRATEGY IMPLEMENTATION

- Shortage of staff in the LED Unit
- ➤ Lack of a seed fund for LED projects
- Lack of feedback from potential funders
- Lack of land for local economic development
- Lack of understanding by administration, politicians and communities with regards to LED as a concept and its related programmes and objectives
- Minimal participation in the EPWP and CWP as vehicles for employment creation

# Chapter 4: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT (KPA 4)

# 4.1 THE AUDITED FINANCIAL STATEMENTS

Attached as ANNEXURE No. 2

#### 4.2 BUDGET TO ACTUAL COMPARISON

As disclosed in audited annual financial statements.

#### 4.3 GRANTS AND TRANSFERS' SPENDING

<b>Grant deta</b>	Grant details		Amount	received	and sper	nt each qu	arter					
			01/07 to 30/09 01/10 to		o 30/12	30/12 01/01 to 30/03		01/04 to 30/06		Total		
Project name	Don or nam e	BF amou nt	Rec.	Spent	Rec.	Spent	Rec.	Spent	Rec.	Spent	Rec.	Spent
Finance managem ent grant	Natio nal gov.	Nil	1 500 000	630 92		202 78		215 10 7		451 19	1 500 00 0	1 500 000
Municipal Infrastruc ture grant	Natio nal gov	Nil	450 00 0	5 692 520	8 500 000	4 584 115	10 554 000	2 735 223		6 492 142	19 504 000	19 504 000
Municipal Systems improve ment grant	Natio nal gov	Nil	790 000			367 863		68 400		353 737	790 000	790 000
Environm ental health subsidy	Distri ct mun	Nil		260 442	456 576	320 557	228 288	222 745	228 288	248 321	913 152	1 052 065
Local Economic	Dept of	53 000	67 187	27 298		39 332		37 996		15 591	120	120

Develop	Local					187	187
ment	Gov						

#### 4.4 MEETING OF DONORS' REQUIREMENTS IN RESPECT OF CONDITIONAL GRANTS

Finance Management Grant: The grant was utilised mainly to accommodate the appointment and training of interns which is in line with the specified requirements of the grant. SRVM had five financial interns during the 2011/12 financial year who were trained in all aspects of finance. A portion of the grant was also utilised for Revenue Enhancement strategies and Annual Financial Statements.

#### 4.4.1 Municipal systems improvement grant

This grant was utilised in accordance with the approved business plan which highlighted the following areas: New electronic archive system, Ward committee training and revenue enhancement strategies.

#### 4.4.2 Municipal infrastructure grant

The intention of the Municipal Infrastructure Grant (MIG) is to enable municipal infrastructure to address backlogs in municipal infrastructure required for the provision of basic services. It is used by municipalities to build roads, sporting facilities and infrastructure for water and sanitation.

The grant was used to address the sanitation at Moses Mabida Location, Emsengeni Location, Enon and Addo as well as bulk water infrastructure for Addo and Enon. A portion of the grant was also utilised to address upgrade of gravel roads in all areas.

#### 4.4.3 Environmental health subsidy

This subsidy was utilised to provide basic environmental health functions in the jurisdiction of the municipality. The funding was received from the Cacadu District Municipality. Two environmental health officers are currently employed.

#### 4.4.4 Local Economic Development grant

This grant was utilised to employ a Sector and Enterprise development practitioner to assist in the LED section.

# 4.5 LONG TERM CONTRACTS ENTERED INTO BY THE MUNICIPALITY

SERVICE PROVIDER	TYPE OF CONTRACT	TYPE OF SERVICE	PERIOD
		Lease – Photo copy	Commencement date
Howard Consulting	Long – term	machines	29/02/2008 for 60 months
			Commencement date
E-Car Hire	Long – term	Lease – vehicles	04/2008 for 60 months
			Commencement date
E-Car Hire	Long-term	Lease – vehicles	10/2007 for 60 months
			Commencement date
Alcari 708	Long-term	Lease – traffic vehicles	12/2009 for 36 months
		Lease – photo copy	commencement date
Xerox	Long - term	machines	19/03/2012 for 60 months

# 4.6 ANNUAL PERFORMANCE AS PER KEY PERFORMANCE INDICATORS IN FINANCIAL VIABILITY

	Indicator name	Target set for the year	Achievement level during the year	Achievement percentage during the year
1	Percentage expenditure of capital budget	39 492 350	R26 305 031	67%

	Indicator name	Target set for the year (28%) or	Achievement level during the year	Achievement percentage during the year vs the operational budget
2	Salary budget as a percentage of the total operational budget	28% or R28 661 199	R28 123 104	28.17%

_	Indicator name	Target set for the year (20% or less)  R	Achievement level during the year	Achievement percentage during the year vs the actual revenue
3	Total actual trade creditors as a percentage of total actual revenue	20% or R26 615 365	R16 028 561	13.24%

	Indicator name	Target set for the year % or R	Achievement level during the year	Achievement percentage during the year
4	Total municipal own revenue as a percentage of the total actual budget	46.5% or R61 889 674	R59 920 289	49.50%

	Indicator name	Target set for the year R(000)	Achievement level during the year R(000)	Achievement percentage during the year
5	Rate of municipal consumer debt reduction	_	-	-

	Indicator name	Target set for the year R(000)	Achievement level during the year R(000)	Achievement percentage during the year
6	Percentage of MSIG budget appropriately spent	R19 504 000	R19 504 000	100.00%

	Indicator name	Target set for the year R(000)	Achievement level during the year R(000)	Achievement percentage during the year
7	Percentage of MIG budget appropriately spent	R790 000	R790 000	100%

#### 4.7 THE AUDIT COMMITTEE FUNCTIONALITY

The audit Committee consisting of four members with Mr. Harris Gxaweni as the chairperson met four times during the year as required by legislation. The audit committee discussed the readiness of SRVM for the audit to be undertaken by the Auditor-General, reviewed the financial statements that were handed to the Auditor-General for auditing for 2011/12 and reviewed the report of the Auditor-General for 2010/11.

Apart from these areas of focus the following were standard items on the audit committee agenda;

- Top twenty debtors
- Audit implementation plan
- Minutes of Council meetings

The Auditor-General attended all the meetings to provide the audit committee with information needed.

The following representatives from SRVM attended audit committee meetings:

- Mayor
- Chairperson of Finance and Administration Standing Committee

- Municipal Manager
- CFO
- HOD's

#### 4.8 ARREARS IN PROPERTY RATES AND SERVICE CHARGES

Debtors age analysis by income source	Current	31-60 Days	61-90 Days	91-120 Days	121-150 Days	151+ Days	Total
Property							
Rates	619 471	619 652	440 011	342 998	291 098	12 285 256	14 598 486
Electricity	1 690 704	1 330 705	629 971	604 969	405 163	7 732 006	12 393 518
Water &							
irrigation	1 938 909	2 128 445	1 070 468	579 191	618 793	26 539 364	32 875 170
Sewerage	264 655	195 952	238 429	198 974	192 152	6 843 372	7 933 534
Refuse	478 986	472 547	444 369	408 148	815 532	12 426 932	15 046 514
Other	54 897	-17 150	28 860	-11 318	2 006	736 592	793 887
Total	5 047 622	4 730 151	2 852 108	2 122 962	2 324 744	66 563 521	83 641 108

#### 4.9 ANTI CORRUPTION STRATEGY

The municipality has adopted a fraud prevention and anticorruption policy after it was workshopped with the councillors, officials and trade union representatives. The policy is to be brought to the attention of the community in terms of awareness campaign at public meetings. The policy was adopted by Council on 30 June 2010.

# Chapter 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION- (KPA 5)

#### 5.1 OVERVIEW OF THE EXECUTIVE AND COUNCIL FUNCTIONS AND ACHIEVEMENTS

The Executive Committee is comprised of four (4) members, being the Mayor as chairperson and portfolio heads of the standing committee. The revised policy on delegation of authority was approved by Council on 27 June 2011. The Council has the following standing committees which make recommendations to the executive committee which in turn make recommendations to the Council.

#### 5.1.1. Finance and Administration Committee

The functions of this Standing Committee are to investigate and make recommendations to the Executive Committee on all matters falling within the following functional areas:

#### **Functional Areas**

- Municipal Administration
- Municipal Support Services
- Ward Committees
- Institutional Performance Management
- Delegation of functions and powers
- Annual Reports
- Land Administration
- Housing Administration
- Municipal By-laws
- Legal Matters
- Human Resources Management
- Industrial/Labour Relations
- Conditions of Service of Staff and Staff Benefits;
- Bargaining Council Collective Agreements
- Performance Management
- Occupational Health and Safety
- Annual and Adjustments Budgets of the Executive Committee
- Municipal Revenue and Expenditure

- Financial Reporting
- Financial Statements
- Financial Audit
- Financial Misconduct
- Insurance Portfolio and insurance matters
- Investments
- Credit Control
- Indigent Support
- Risk Management
- Procurement and Supply Chain Management
- Assets Control
- Councilor Allowances and Fringe Benefits
- Declarations of Financial Interests
- Information Communication Technology
- Statistical Reporting

# **5.1.2.** Engineering and Infrastructure Development Planning Standing Committee

The functions of this Standing Committee are to investigate and make recommendations to the Executive Committee on the following functional areas:

#### **Functional Areas**

- Housing Projects / Administration
- Land Reform and Settlement Plans
- Roads and Stormwater Management
- Solid Waste

- Municipal Infrastructure
- Construction and Technical Service Contracts
- Town Planning and Land Use Management
- Building Control

- Water and Sanitation
- Electricity and Street Lighting
- Engineering and Infrastructure Development
- Building Maintenance and administration
  - Environmental Management
  - Rural Development

#### **5.1.3. Community Services Standing Committee**

The functions of this Standing Committee are to investigate and make recommendations to the Executive Committee on the following functional areas:

#### **Functional Areas**

- Environmental Health
- Library services
- Community Halls
- Offensive Trades
- Keeping of Animals
- Control over Nuisances
- Refuse Collection and Solid Waste
- Trade Licensing
- Traffic Services
- Disaster Management
- Fire Services
- Community and Recreational Facilities
- Parks and Open Spaces
  - Public Transport
  - Facilities for and control over the taxi industry

- Special Programmes
- Informal Trading
- Environmental Management
- Commonage Management
- Liquor Licences
- Road Carrier Permits
- Trade Licences
- · Leasing of halls
- Special events at libraries
- Exhumations
- · Permits for informal trading.
- Cemeteries
- Safety and Security
- Primary Health Programmes
  - Abattoirs
  - HIV/AIDS
  - TB programmes

#### 5.1.4. IDP/LED Committee

The committee investigate and consider matters which fall within the ambit of the following functional areas, ad where appropriate, report and make recommendations thereon to Executive Committee, except in respect of matters specifically delegated to it or where specifically regulated otherwise.

### **Functional Areas**

- Local Economic Development
- Tourism
- Agriculture
- Commence; SMME's
- Hawking

- Manufacturing
- Poverty Relief Program
- Environmental Conservation
- Business development
- Industrial development

#### 5.2 PUBLIC PARTICIPATION AND CONSULTATION;

#### 5.2.1. State Of The Nation Address

The Sundays River Valley Municipality in collaboration with CDM and GCIS organised a public viewing of the State of the Nation Address on the 9<sup>th</sup> February 2012. The Speaker of the District Municipality (CDM) summarised the president's speech in a language best understood by the local people. The public then got a chance to pose questions to their leaders. Transport was made for all wards was represented

#### 5.2.2. Youth Build

A 100 young people from the Sundays River Valley Municipality and surroundings built 100 houses between the 27<sup>th</sup> of May till the 14<sup>th</sup> June for beneficiaries in the Sundays River Valley Municipality. Minister of Human Settlements Tokyo Sexwale handed over the houses on the 14<sup>th</sup> of June accompanied by Deputy Minister in the Presidency Hon. Obed Bapela, MEC Human Settlements, Safety and Laiason Helen Sauls Augus, MEC for Social Development and Special programmes Pemmy Majodina, Chairman of the Provincial Advisory Board of the NYDA, Ayanda Matiti, CDM Executive Mayou Cllr Khunjuzwa Kekana and Mayor SRVM Mbulelo Kebe.

The event was publicised in the following media

- o Sunrise
- o Umhlobo Wenene
- o NKqubela KQ fm
- Kingsfisher
- Algoa FM
- o The Herald
- o Cacadu News
- o There was also loud hailing and banners hanged around SRVM as an awareness tool.

#### 5.2.3. Kleinpoort

#### <u> Part 1</u>

SRVM, CDM and the Community of Kleinpoort were invited into a meeting to discuss the status quo of the Crafting Project funded by CDM with the objective of discovering a way-forward regarding the project. This meeting was also a platform for the community to express their views regarding the project.

The Crafting Project was supposed to start many years ago but due to challenges like land it was put on hold. The Kleinpoort area has been handed over to SRVM but CDM as the district attended the meeting to support SRVM. Issues raised in the meeting by the communities are:

• Lack of Land – They community needs a cemetery place. The current location that they have is crammed.

- Lack of Community Services There are no Clinics in Kleinpoort.
- Lack of Housing Farm workers have no homes to go home to after they have retired from the farms.
- Lack of Educational Facilities There is only one school in Kleinpoort with the highest class being grade 8.
- Electricity Electricity poles are evident in the area however there is no electricity in the houses.
- Water The community suspect that water is being tampered with because other areas have water whilst others lack it.
- Poor Sanitation
- The community feels neglected by the municipality as they are unaware of their Councillor.

Whilst the Community feel the Municipality should get the above mentioned basic needs in place before commencing with the project, the Municipality feels that something should be done for social upliftment that will bring about profits for the people of Kleinpoort.

#### Kleinpoort Demographics:

- 150 populants
- 15 20 houses
- 52 Learners
- 2 Educators
- 3 Churches
- 4 Farms

#### Part 2

After the community meeting, CDM and SRVM had a further meeting with Property Owners and Rates Payers whom were concerned the socio-economics of Kleinpoort who wished to continue with the craft project to a larger extent of establishing heritage sights centres and attractive tourist's destinations. In the meeting it was resolved that a business plan will be developed to encapsulate all potential businesses relevant to tourism.

Kleinport is now in the LED and IDP strategies and plans to purchase land for the community are in progress.

#### 5.2.4. Customer satisfaction surveys

The municipality formulates a customer care register for all customers who have complaints in the municipality. Through this report customer queries are then resolved by the municipality. There are further work instruction orders that are developed in the municipality customer care unit that help resolve customer complaints effectively and in turn the customer acknowledges the service rendered to them.

#### 5.3 WARD COMMITTEES' ESTABLISHMENT AND FUNCTIONALITY

#### **Ward Committee Establishment**

The Sundays River Valley Municipality has eight Ward Committees with a maximum of ten members each. The term of office for members is five years (the same as the term of office of Councillors). After the Local Government elections in May 2011 and the subsequent inauguration of the new Council new ward committees had to be elected. Members were elected in all the wards and the members were inaugurated on 5 December 2011 at a ceremony that was attended by Speaker of the Cacadu District Municipality, Cllr D de Vos. Council resolved at its Ordinary Council meeting held on 20 December 2011 to pay members a stipend of R350.00 per scheduled meeting and trainings for out of pocket expenses.

#### **Functionality**

Meetings are held on a six weekly cycle. Scheduled meetings were well attended during the 2011/2012 financial year. Minutes of ward committee meetings are distributed to the various departments after the meetings for comments/inputs/executions. Matters emanating from these meetings are forwarded to the Standing Committees and EXCO in the form of reports.

#### **Ward Committee Capacity building**

A two day induction workshop was conducted by the Department of Local Government for all ward committee members on 6 and 7 December 2011. At this workshop all aspects of Ward committees were workshopped with the members. Further training will be provided in the 2012/13 financial year.

#### 5.4. COMMUNITY DEVELOPMENT WORKERS PERFORMANCE MONITORING

The Municipality is expected to report on the mechanism put in place to monitor CDW performance. Beside indicators developed by the Municipality, some of element to consider may include:

#### 5.4.1. Mechanism put in place to Monitor CDW Performance;

The Municipality has five CDW's under its jurisdiction employed by the Province of the Eastern Cape Local Government and Traditional Affairs and there are three (3) vacant position of CDW's that need to be filled. The three vacant positions put enormous strain to the wards/ communities which are not getting the services of CDW's of which they need most. Mechanism put in place by the municipality to monitor CDW performance is to report through the office of the Speaker.

#### 5.4.2. Availability of CDW monthly reports;

CDW reports are submitted monthly to the office of the Speaker. On bi-monthly bases CDW round table meetings and the speaker are taking place.

#### 5.4.3. Number of cases identified and reported by CDWs;

15 cases per month and all are captured on the CDW monthly reports that are submitted to the municipality.

#### 5.4.5. Number of homes visited by CDW during the FY;

One hundred and eighty (180) homes visited by each CDW which means, nine hundred home visited by five (5) CDW's that are under the Sundays River Valley Municipality area of jurisdiction.

#### 5.4.6. Participation of CDW in the Municipality activities e.g. IDP;

All CDW's actively participate during the IDP and Budget review process. Some are serving in the IDP rep forum of the municipality. During Mayor limbizos, CDW's also play a key role of facilitation and mobilization of people in their respective wards. Attend ward committee meetings and Special Programmes Unit sectors meetings which are: Youth, Women, Disable, Elderly and Children's forums.

#### 5.5. COMMUNICATION STRATEGY

#### 5.5.1. Development stage of the communication strategy;

The municipality has a draft developed communication strategy. The communication strategy is a tool to communicate the Municipality's values, programmes and activities to stakeholders ensuring that the communities are knowledgeable about the operations of the Municipality. The communication strategy is further aimed at facilitating a two way flow of communication between the municipality and the communities of Sundays River Valley thus improving understanding between the two entities. Ultimately, the municipality's communication strategy seeks to find ways to better communicate to stakeholders, using targeted interventions, while ensuring that government is accessible to the various stakeholders it serves. The strategy still needs to be workshopped and go to council for adoption.

#### 5.5.2. Human resource available to lead the communication activities;

The municipality appointed a Communications/ Customer Care officer in January 2012 to render all Communication Activities.

#### 5.5.3. Infrastructural resource available for communication activities

There are limited resources for Communication Activities, however there is the:

Website

Cacadu News

#### 5.6. INTERGOVERNMENTAL RELATIONS

The municipality is in the process of developing and IGR forum. A preparatory meeting took place on the 14<sup>th</sup> of March 2012; a follow up meeting was planned for the new financial year 2012 – 2013 on 22 August 2012 where the stakeholders were discussing terms of reference for the forum that is to be launched. IGR meetings will take place once every quarter.

#### 5.7 LEGAL MATTERS

#### 5.7.1. Setting up of Legal Units

The municipality does have a legal unit and has outsourced legal services during 2011/12 to the following service providers;

• Friedman Scheckter Attorneys

# 5.7.2. Management of Litigation

- A. Case Load Management with specific reference
- (a) Favorable cases nil
- (b) Unfavorable

	CASE NAME	COMPLIANCE WITH	REASON FOR NON
		JUDGEMENT	COMPLIANCE
1	CBS Truss and Timber (PTY) Ltd	Applied for rescindment	N/A
		of judgement based on	
		verification of value on	
		ground and we are	
		currently negotiating	
		settlement	

#### B. Case Age Analysis

	CASE NAME	NATURE OF CASE	DATE COMMENCED
1	CBS Truss and Timber (Pty) Ltd	Good sold and delivered and services rendered by CBS Truss and Timber to SRVM. CBS Truss and Timber being a cessionary to the claim of cedent who was awarded a lost housing project by SRVM.  Housing department verified some of the	2010

claims and the municipality is making
arrangement to pay in terms of that.

# C. Prevention Mechanism of Current Litigation

Legal cases are referred to councils legal advisor immediately.

# 5.7.3 Management of Legal Risks

The municipality is expected to provide information on any existing policy adopted by the Council to manage legal risks during the year under review. In case of non-existence of a policy, the municipality should say what steps are being taken to ensure that the policy for management of legal risk is in place and adopted.

# CHAPTER 6: COMMUNITY SERVICES (KPA 6)

#### 6.1. Traffic Services

#### **Road Safety**

A total of 4 major road safety campaigns were conduct within major route i.e. N2 and N10, R75 and R73 route. The scholar patrol was established in Kirkwood, Addo and Paterson area in collaborations with Department of Transport.

The Law enforcement section participates in special law enforcement operations eg. ARIVE ALIVE. Assistants are also given to SAPS to attend to assistants with roadblocks. Traffic Services is playing a major with the Safety atPublic Events.

#### **General Services**

The Traffic Services are rendering the following services to the community of SRVM.

- 1. Law Enforcement and emergency assistance
- 2. Drivers licence and learners licence evaluation
- 3. All motor vehicle transactions
- 4. Roadworthy
- 5. Camera Law Enforcement
- 6. Public Awareness and Road Safety

#### 6.2. Fire and Disaster Services

Fire Awareness campaigns were conducted in reducing fire and disaster incident within the Municipal area, Addo National Park, Kirkwood Care Centre.

A workshop on roles and responsibility on disaster management is plan for the new councillors and all role players. Cacadu District municipality assisted SRVM with the distribution of blankets and mattresses during the recent floods in our area.

#### 6.3. Environmental Health Services

Water quality monitoring is been conducted on monthly basis throughout the SRV Municipality area to monitor health compliance, boil water notices were issued where there were failures in the quality of water

Food handling premises are being inspected and issued with certificate of acceptability where compliance is met (this includes milking palours; restaurants; house shops and supermarkets.

Public nuisance complaints were investigated and resolved by issuing notices of compliance to responsible persons or rectified if the condition is caused by the municipality.

Clean up campaigns in Addo were conducted to ensure a clean and safe environment. Animal outreaches were conducted on a monthly basis with assistance of a service provider in order to prevent zoonotic diseases.

#### 6.4. Sport Arts and Culture

#### **SPORT DEVELOPMENT**

#### **Capacity Building Trainings**

The sport and recreation has lobbied and organised the following capacity building programmes:

- Team Management Course for rugby officials
- Referees course for soccer and rugby official
- Advance Management Course for rugby officials
- Referees and Judges Course for boxing officials
- Box for Life Coaching Course for boxing officials
- Soccer Coaching Course conducted by coaches from Holland
- Handball Coaching Course conducted by coaches from Germany

#### **Leagues and Tournament**

Sport and recreation section has successfully organised for the following Leagues and tournaments:

- Junior Soccer League for Under 13, Under 15 and Under 17
- Multi coded high schools sport tournaments
- Hosted Cacadu Boxing Championship
- Successfully assisted in ensuring that L.F.A. are played
- Introduced Under 13 annual soccer tournament
- Introduced Boxing Cadets (Under 17) Championships
- Introduced female boxing and soccer championships

### **Introduction of new sporting codes**

There are three entrenched codes in Sundays River Valley namely, soccer, rugby and netball.

The Section has played a crucial role in terms of introducing the following codes:

- Boxing
- Gymnastics
- Golf
- Basketball
- Karate

This exercise has rendered positive spin offs in the sense that, boxing we have three boxers who have provincial colours and five athletes who represented South Africa in Switzerland Gymnastrada Festival.

#### **Sport and Recreation programmes**

The department has lobbied and successfully organised the following sport and recreation programmes:

- School sport mass participation programme
- Come and Play programme

#### **Sport acquisitions**

Sport and recreation section has also acquired the following equipment:

- Boxing ring and equipment
- 16 three peace soccer kits for Junior Soccer teams
- New training equipment for the newly established community gymnasium
- Playing material for the athletes e.g. soccer balls, rugby balls e.t.c.

#### Sport infrastructure development

The Department of Community Services has successfully lobbied for the availability of M.IG. Grant for the upgrading of sport infrastructure.

In addition the Department has lobbied for the establishment of Community gymnasium and the erection of combo court in Nomathamsanqa, Addo. Both projects forms part of 2010 World Cup Living Legacy Project and Sundays River Valley Municipality is the first municipality in the Cacadu District to get community gymnasium.

#### **ARTS AND CULTURE DEVELOPMENT**

# Amaphuth' ahlathinye Arts and Culture Festival

The Department of Community Services has successfully lobbied to host arts and culture annual district festival. This festival has positive spin offs in terms of promoting the tourism of the area. This festival is the launching pad for our budding artists to partake in national and international acclaimed festivals. In addition, Paterson Dancers through this festival participated in the provincial traditional dance festival they were placed as a best group in the province and were invited to a dance festival that was to be held in Brazil.

In addition, the section has made stride in terms of reviving choral in the Sundays River Valley area of jurisdiction.

#### 6.5. Library Services

DSRAC in collaboration with Cacadu has assisted SRVM with the extension of Kirkwood library which is 70% complete. The mobile libraries are fully functioning.

Libraries function within societies and have an important role in the well-being of their communities. We should not only promote traditional library activities such as the promotion of reading and literacy, but also serve as progressive forces for change. We therefore consider outreach activities as an essential component of the service we deliver.

As always we attempt to work in partnership with other stakeholders utilizing all funds, skills etc to obtain our goal.

Some of the outreach projects / activities presented by SRVM libraries during 2011/12:

#### 1. Story hour workshop 5 July 2011

During our July holiday programmes we presented a story hour workshop in an effort not only to sensitise library volunteers, parents, teachers of the importance of reading, but also to provide the necessary skills to introduce regular story hours as an integral part of all libraries.

#### The workshop





The outcome ... stories in the libraries





# 2. SRVM Inter-library Scrabble Tournament: Fitzpatrick Library12 July 2011

(An excellent game for improving spelling, comprehension and vocabulary)

On 12 July we hosted an inter-library scrabble tournament – contestants from all our libraries came to Fitzpatrick to take part





#### 3. Computer Literacy

We are faced with the acute need for information skills; skills to unlock the information and opportunities of the Internet as well as the work-place. Sponsored by Africa Reads SR library staff and volunteers were trained as facilitators to present computer literacy classes at their respective libraries. This was a hugely successful project and computer literacy sessions have become a regular component in our libraries' normal activities as well as the holiday programmes.

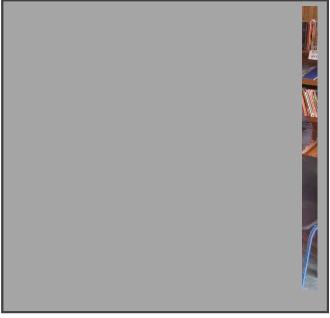




#### 4. Stories from long ago – oral history with the elderly.

On March 16, we had a morning of sharing stories and anecdotes from the olden days with





about thirty elderly people at Valencia

That was very special – the stories had us laughing at the one moment and wiping away tears the next. The District library sponsored a light lunch and the elderly really enjoyed the morning.

#### 4. Wine and flowers for the table

A spin-off from the wine tasting fundraiser organized by the Friends of the library was an introduction to wine, combined with table decorating and flower arranging for library volunteers and staff, something that we could take to our own communities.





#### Career workshop 25 & 26 June 2012.

A prevailing need we encounter is the need for career guidance in the communities in which we work and live. This need compelled us to do something practical to assist learners and consequently we organized a career workshop targeting grade 9 learners from all Valley schools.

#### Other Games and educational activities:

Due to our circumstances our social responsibility or outreach programmes have evolved way beyond the traditional library outreach programmes. Libraries have become safe havens for children. Therefore even simple games like Bingo or draughts are sought-after.. The photographs illustrate the pleasure provided by a simple game of Bingo or building a puzzle.

#### 6.6. Waste Management

a) Waste Management Service Delivery Strategy and main role players

The Sundays River Valley Municipality has four landfill sites, namely Kirkwood; Sunland and Paterson landfills.

- Kirkwood Landfill site is located approximately 400m east of Moses Mabida settlement.
   It is operated using a cell method. Waste is covered at least once a month to provide more space. Due to the scavenging in the landfill site, waste is burned by scavengers from time to time. There is no control gate at the access to prevent unauthorized person from entering the site. There is also lack of supervision in terms of personnel that is stationed at the site.
- Paterson landfill site was permitted by the Department of Water Affairs and Forestry on 13 January 1993. The site is located approximately 1 kilometer north east of the town of Paterson, with the expected lifetime of 15 years. The site is partially fenced but there is no access control, thus Scavenging and burning of waste.
- Sunland landfill- The landfill site was permitted by the Department of Water Affairs and
  Forestry on 10 September 1995. The site is located approximately 3 kilometers north
  east of the town of Sunland, with the expected lifetime of 15 years. There is no
  discernable method used for waste at this site. The site is not fenced; therefore there is
  no access control. Scavenging is evident.
- b) Level and standards in waste management services

The following service categories are provided in Sundays River Valley:

#### **Refuse Removal**

Refuse removal is coordinated from Kirkwood. A regular waste removal service is provided to all households and businesses within major towns of the municipal. Rural/farming communities bury or burn their wastes with no proper monitoring system in place. Several private contractors have been appointed for the purpose of collecting refuse in some areas(Addo, Valencia, Nomathamsanqa, Enon and Bersheba). A curb side system, where all households and businesses utilize black refuse bags is being used. Households are provided with refuse bags on a monthly basis.

#### **Street cleaning**

The aim of having this service in place is to give a message to the community that they must keep the environment clean and refrain from littering behaviours. Street cleaning is only limited to Kirkwood as it is currently the only town with a cleansing team.

- c) Annual performance as per KPI in waste management services
  - Number of household being serviced: 11780
  - Percentage reached: 100%
- d) Major challenges in waste management services and remedial actions
  - Shortage of staff
  - Shortage of equipment
  - Budget limitations

# **PART 3: FUNCTIONAL AREA REPORTING AND ANNEXURES**

# **FUNCTIONAL AREAS SERVICE DLIVERY REPORTING**

# 1. GENERAL INFORMATION (POPULATION STATICS)

Sundays River Valley Municipality	
GENERAL INFORMATION	

Reporting Level	Detail	
Overview:	The Sundays River Valley Municipality has the following spectacular history and events that are taking place annually:	
	Take a Walk on the Wild side	
	Kirkwood is the home to the ABSA Kirkwood Wildlife Festival, the only festival to combine all the aspects of wildlife and eco-tourism with top-class entertainment.	
	2. The Addo Elephant Park	
	The Addo Elephant Park is the only park in the World to host all the big seven (elephant, rhinoceros, lion, buffalo, leopard, whale and great white shark) in their natural habitat.	
	3. The Citrus Capital of the Eastern Cape	
	Mile after mile citrus trees bear fruits all winter and scent the air with their blossoms in spring time.	
Information:		
1	Geography: Geographical area in square kilometers: 5993.52 sq km Note: Indicate source of information: Cacadu District	
2	Demography: Total population: 54503 Note: Indicate source of information: Census 2011	
3	Indigent Population	
	Note: Indicate source of information and define basis of indigent policy including definition of indigent	
4	Total number of voters: 2546	
5	Aged breakdown: - 65 years and over: 2836 - between 40 and 64 years: 1317 - between 15 and 39 years: 23972 - 14 years and under: 14578 Note: Indicate source of information: Census 2011	
6	Household income: - 56 850	

# 2. FINANCE AND ADMINISTRATION FUNCTION'S PERFORMANCE

Reporting Level	Detail
Overview	Budget and Treasury Office was established in terms of section 80 of the MFMA. It consist of 3 Snr Accountants and a Supply chain practitioner reporting directly to the CFO. The rest of the staff complements reports to the Senior Accountants. The functions of the BTO are as follows: Budgeting, Financial Statements & Reporting, Asset Management, Cash Management, Investments, Insurance and Supply chain.
Description of Activity	The function of finance within the municipality is administered as follows and includes:
	Bro's involvement in budgeting starts from the planning, strategizing, preparing, tabling, finalizing and implementation stage.  The planning and strategizing stages are done through the political guidance by the Mayor. i.e. review of time table schedule and the previous year's budget process to determine what went wrong, what should be corrected and the way forward. This can be done through internal and external participation.  The preparation to the finalizing stage of the budget is done by the BTO with the assistance of the Accounting Officer and the co-operation of the other directorates.  After the implementation the BTO conducts the in-year monitoring of the budget.
	Financial Statements and Reporting  The BTO coordinates the process of preparing the financial statements. The preparation of the 2011/12 financial statements was outsourced to Mazars. The finance department is required to prepare statements that are in accordance with generally recognised accounting practice (GRAP)  The financial Statement are handed over to Auditor General at the 31 August for auditing purposes as required by the S126 (1) b of the MFMA.  The BTO prepares the monthly, quarterly, half yearly and yearly reports to Council, National and Provincial Treasury based on the requirements required by the MFMA.
	Cash Management Prepares cash flows to determine whether the council is in the status to spend from the budget. Informs the directorates if there are cash flow

	problems.
	Investments
	The BTO identifies monies that are transferred to the Council's current
	account and invest monies as required. Prepares the monthly
	reconciliations of all investment accounts. Make withdrawals on the
	investments as funds are spent. All grant funds are invested into
	separate investment accounts and funds are withdrawn as expenditure
	is incurred in accordance with conditions of grants.
	Insurance
	The BTO register all the new assets to the insurance company, take out
	the disposed assets from the insurance list, makes insurance claims for
	the damage or stolen asset and allocate payments received from the
	insurance company to the relevant vote.
	Creditors payments
	Administer payment of creditors. Creditors to be paid within 30 days of
	invoice date on a monthly basis, statements of creditors reconciled with
	the orders/requisitions issued. Creditors are paid mainly via electronic transfer.
	Debtors/Credit control
	Administer debtors' accounts and ensure accounts are sent to debtors
	monthly. Administer indigent register. Ensure meter readings are done
	monthly Ensure collection of outstanding debtors accounts
	Supply chain
	Administer the tender process. Ensure relevant committees are
	functional e.g. bid specification committee, bid evaluation committee
	and bid adjudication committee. Ensure supply chain policy is
	enforced. Obtain relevant quotes for departments and assist with the
Ctuatagia	approval of requisitions/orders
Strategic Objectives	- Ensure a gradible budget is prepared
Objectives	- Ensure a credible budget is prepared -Ensure the budget prepared in accordance with national treasury
	guidelines
	- Compile accurate and reliable annual financial statements in
	accordance with GRAP requirements
	- Keep records of new acquisition of assets, movement of assets and disposal of assets
	- To ensure sound and sustainable cash flow management
	- To ensure sound and sustainable cash now management  - To ensure sound and sustainable investment procedures
	-To ensure all assets are insured
	-To ensure all creditors are paid within specified timeframe
	· · ·
	- To ensure proper administration of debtors assounts and assurate
	-To ensure proper administration of debtors accounts and accurate
	meter readings To ensure implementation of supply chain management policy
	- To ensure proper in year monitoring and reporting to all stakeholders
Key Issues for	The key focus this year was the implementation of a new financial
•	
2011/2012	system. Unfortunately a number of problems were experienced with
	the implementation which resulted in accounts being produced late

	and meter readings not taking place every month. A number of meetings were held with the service provider to resolve all issues.
	All financial policies were reviewed and found to be still in order with the exception of supply chain management policy. A new supply chain management policy was approved by Council on 31 <sup>st</sup> May 2012 for implementation.
	Annual financial statements were submitted on time and significant progress was made in ensuring that financial reporting to National treasury in terms of S71 was done as per legislation.
	Regular monitoring of progress made on the audit implementation plan of 2010/2011 was done. The municipality managed to obtain a qualification as audit opinion.
Analysis of the Function	
1	Debtor billings: number and value of monthly billings  Annexure 4
2	Debtor collections: value of amount received and interest  Annexure 5
3	Debtor analysis: amount outstanding over 30, 60, 90 and 120 plus days  See figure 4.8
4	Write off of debts: number and value of debts written off: Nil
5	Property rates (Residential)  Annexure 7
6	Property rates (Commercial)  Annexure 7
7	Property valuation: - The last valuation was done in 2008 - Valuations will be done every 4 years
8	Indigent Policy: - Quantity (number of households affected) - Quantum (total value across municipality) 2 925 households R6 182 804
9	Creditor Payments: - Auditor General -Eskom - Alcari 708 - Omega Civils - Bosch Stimele

10	Credit Rating:
	- Sundays River Valley municipality has never received a credit rating
11	External Loans
	Annexure 6
12	Delayed and Default Payments:
	- Creditors could not be paid within legislatively required 30 days due to
	the financial situation of the municipality

# 3. PLANNING AND DEVELOPMENT FUNCTION'S PERFORMANCE

Reporting Level	Detail
Overview	The activities associated with economic development initiatives:  - Local Economic Development    Investment promotion   Sector and Enterprise development e.g. SMMEs, Coops   III. Capacity building and business registration   V. Stakeholder participation and planning e.g. Forum meetings - Tourism   Marketing and branding through LTO, Kirkwood Wildfees
	Stakeholder facilitation
	- Industrial development I. Facilitate land acquisition
Description of the Activities	Objectives:  - To promote and develop small, medium and micro enterprises and PDI businesses  - To increase the level of business and infrastructure investment into the area  - To retain and expand the existing base of established businesses  - To improve access by local communities to economic resources and funding  - To promote community participation in tourism thereby growing the tourism base

Reporting Level	Detail	
	- To accelerate youth, women and disabled	
	participation in economic development	
Key Issues	Key issues of 2011/12	
	<ul> <li>Council resolved toreview the LED Strategy</li> </ul>	
	- Capacitation of the unit	
	- Registration of LTO	
Analysis of the		
Function		
1	Number and cost to employer of all economic development personnel:	
	- Professional (Directors/Managers) : 1 (R27 686)	
	- Non-professional (Clerical/Administrative) : 1 (R11 396)	
	- Temporary :0	
	- Contract :0	

# 4. COMMUNITY AND SOCIAL SERVICES FUNCTION'S PERFORMANCE

Reporting Level		Detail
Overview		Includes all activities associated with the provision of community and social services
Description Activity	of the	The function of provision of various community and social services within the municipality is administered as follows and includes:
		Environmental Health Services (Health Surveillance of premises     Water Quality Monitoring; Waste Management; Food control,     animal welfare, disposal of the dead): R890 254
		2) Fire Services and Disaster Management.
		3) Traffic Services (Drivers licensing and testing centre law enforcement, warrant and processing motor vehicle registration, motor vehicle examination)
		4) Sports, Arts and Culture ( Sports development and Arts development Cemeteries management; community facilities)
		5) Waste Management Services (Cleansing and park, Town beautification)

#### **Strategy Objective:**

- To ensure accessibility to the SRVM communities within the scope of available legislation
- Ensure that cemeteries are available, clean, secure, maintained and safe for the community.
- Facilitate the management an implementation of the various key projects so that the municipality is able to deliver on its promises and objectives
- Lead direct and manage staff within the Community Services department so that they are able to meet their objectives
- Monitor and control the budget so that expenditure is in line with the Councils requirements
- Management and implementation of Traffic services for the SRV Municipality within available Budget
- Ensure that community facilities are maintained and available
- Ensure development of sport, arts and culture
- Job creation linked to various adhoc projects
- To provide comprehensive environmental health services
- To ensure departmental resources are managed in accordance with the demands of the department
- Ensure adequate skills development of all stakeholders to improve departmental and social

	service excellence
	- To facilitate the provision of fire
	- To facilitate the provision of fire
	and disaster management and
	traffic services
	Key issues for 2011/2012
	Please refer to Chapter 6 : Community Services.
Analysis of the Function	
1	Nature and extent of facilities provided:
	- Library services : <b>5</b>
	- Museums and art galleries - 0
	- Other community halls/facilities : <b>10</b>
	- Cemeteries and crematoriums : <b>15</b>
	- Child care (including crèches etc) : <b>2 (under social development)</b>
	- Aged care (including aged homes, home help)
	- Schools : <b>21</b>
	- Sporting facilities (specify): <b>7</b>
	- Parks : <b>4</b>
2	Number and cost to employer of all personnel associated with each
_	community services function: <b>R53 109</b>
	- Library services :8 (R48 866)
	- Museums and art galleries:0
	- Other community halls/facilities:0
	- Cemeteries and crematoriums : 4 (R23 929)
	- Child care (including crèches etc):0
	- Aged care (including aged homes,:
	home help)
	- Schools (total in SRVM is 21):0
	- Sporting facilities (specify):0
	- Parks (only swimming pool
A	provided)
Approved community	Booking registers has been developed with procedures and
facility utilization policy	guidelines on booking of community facilities
Approved pauper burial	Guideline on application procedure for pauper burial has been
policy	developed
Approved Disaster	Contingency Plan for Dec 2011 submitted to Council
יישטייבים הופמפובו	- Contingency rian for Dec 2011 submitted to Council

management policy frameworks and plans	<ul><li>Risk assessment done by CDM)</li><li>Draft Disaster Management Plan was developed.</li></ul>
(Metro and DM)	

# 5. HOUSING FUNCTION'S PERFORMANCE

Reporting Level	Detail
Overview	Includes all activities associated with provision of housing
Description o	The function of provision of housing within the municipality is administered
Services	as follows and includes:
	-The Department of Human
	Settlements has taken the
	Developer status from the
	Municipality
	- The municipality has a mandate to
	provide houses to the community
	- The strategic objectives of this
	function are to lobby funds from
	sector departments e.g. Human
	Settlements
Description o	The key issues for 2011/12 are:
Services Cont	- Rectification programme
	- Unblocking housing development
Analysis of the	Number and cost of all personnel associated with provision of municipal
Function	housing:
	- Professional
	(Architects/Consultants)
	- Field (Supervisors/Foremen) : 1 (R8 136)
	- Office (Clerical/Administration) : 1 (R5 910)
	- Non-professional (blue collar,
	outside workforce)
	- Temporary
	- Contract
	During this financial year as already stated above due to malpractices
	experienced in the implementation of the housing projects, the Housing
	department stopped all projects. Forensic audit of all projects is still underway
	147

Reporting Level	Detail
	and only after the report has been released will we be able to know the status
	of the projects. Currently the Department is conducting an EIA for all the
	projects including the new ones. The Implementation is likely to begin end
	October 2011. It is against this background that the municipality finds it
	difficult to provide information on the actual performance achieved over the
	financial year and the variance between performance planned and actual
	performance.

# 6. WASTE MANAGEMENT FUNCTION'S PERFORMANCE

Reporting Level	Detail
Overview	Includes refuse removal, solid waste disposal, street cleaning and recycling
Description of the	The refuse collection functions of the municipality are administered as follows and include:
Activity	- Each household is provided with a refuse bag once every week. The municipality collects the bags from each household in Kirkwood town, Moses Mabida, Bersig and Aqua Park. However, in Addo, Valencia, Paterson, Enon/Bersheba is through a service provider. Business waste is removed twice or even trice per week. All the waste collected is disposed off at a designated landfill site.  - The municipality has a mandate -Provide a safe and clean environment to all communities.
	The strategic objective of this function is to: ensure that communities are living in clean and healthy environments. This could be achieved by outsourcing the service to potential local SMME thereby creating employment opportunities.
	Key Issues for 2011/12: The municipality embarked on clean-up campaign in Valencia, Addo. See Chapter 6 figure 6.6. for other key issues other this function.
Analysis of the Function	Number and cost to employer of all personnel associated with refuse removal:
	<ul> <li>- Professional (Engineers/Consultants): 1 (R23 248)</li> <li>- Field (Supervisors/Foremen): 2 (R15 465)</li> <li>- Office (Clerical/Administration): 1 (R7 984)</li> <li>- Non-professional (blue collar, outside: 8 (R39 079)</li> </ul>

Reporting Level	Detail		
	workforce)		
	- Temporary		
	- Contract		

# 7. ROAD MAINTENANCE FUNCTON'S PERFORMANCE

Reporting Level	Detail
Overview	Construction and maintenance of roads within the municipality's jurisdiction
Description of the Activity	The road maintenance and construction responsibilities of the municipality are administered as follows and include:  Provision and maintenance of good roads infrastructure. The task includes informing both the provincial and National Roads Departments of any repairs of the provincial and national roads to be undertaken.  - The municipality has a mandate to provide safe quality roads to communities.
	The strategic objectives of this function are: - to develop an Infrastructure master plan that will be used as a tool to lobby for funds for roads projects.  The key issues for 2011/12are:
	Maintenance through EPWP programme.
Analysis of the Function	Number and cost to employer of all personnel associated with road maintenance and construction:  - Professional (Engineers/Consultants)  - Field (Supervisors/Foremen): 3 (R38 775)  - Office (Clerical/Administration): 1 (R13 044)  - Non-professional (blue collar, outside workforce): 25 (R26 052)  - Temporary  - Contract

# 8. WATER DISTRIBUTION FUNCTION'S PERFORMANCE

Reporting Level	Detail
Overview	Includes the bulk purchase and distribution of water
Description	The water purchase and distribution functions of the municipality are
of the	administered as follows and include:
Activity	Abstraction of water from the boreholes for the Paterson area. For Addo and
	Kirkwood water is purchased from.
	The municipality's mandate is:  - To provide potable water to all communities within the Sundays River Valley Municipality jurisdiction.
	The strategic objectives of this function are: - To provide each household with free basic 6Kl of clean drinking water monthly.
	The key issues for 2011/12 are:
	- Discussed under chapter 2: part 2 figure 2.2.3
Analysis of	Number and cost to employer of all personnel associated with road maintenance
the Function	and construction:
	Professional (Engineers/Consultants)
	- Field (Supervisors/Foremen): 1 (R6 450)
	- Office (Clerical/Administration)
	- Non-professional (blue collar, outside workforce): 26 (R123 847)
	- Temporary
	- Contract